



Transportation Network Company Filing Updates

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Presentation Overview

- Update on TNC Applications
- Drivers Training Plans
- Drivers Accessibility Plans





Update on TNC Applications

- TNC applications Filed by
 1. Summon (formerly InstantCab) - Approved
 2. Rasier-CA (UberX) – Missing Items
 3. Sidecar – Missing Items
 4. Wingz (formerly Tickengo) – Missing Items
 5. Lyft – Missing Items





Driver's Training Plans

Commission Decision 13-09-045 states:

“TNCs shall establish a driving training program to ensure that all drivers are safely operating the vehicle prior to the driver being able to offer service...”





Driver's Training Plans

NONE of the plans submitted by the TNCs refer to a formal driving school or certified instructor to train drivers or to inspect vehicles.





Driver Training Plans by TNC

- Rasier-CA (UberX) – Least stringent: Provides a list of driving schools, but does not require attendance.
- Summon (formerly InstantCab) – Driver coaches include driver safety in their training of the driver.
- Sidecar – Option of 2 hour in-class course or Virtual Driving Program accessed remotely online.





TNC Plans by TNCs

- Wingz (formerly Tickengo) – Tests new drivers on safety knowledge and requires verification (certificate) – but not from a DMV-certified driving school.
- Lyft – Driver education and driver training (with Lyft mentor) and option of continued training.





Driver Training Plans Commonalities

- All require drivers to be 21+ years of age and have a “clean” driving/criminal record.
- Most driver’s education courses draw from DMV safety rules.





Driver Training Plans Commonalities

- Vehicles must pass a 19-point plan as required by D.13-09-045.
- No certified professionals employed to teach driver's training or to perform the 19-point check.





Accessibility Plans

- All utilize impaired technology, such as VoiceOver or speech-to-text, increasing operability and usability.
- All have a no-tolerance, anti-discriminatory policy.
- Most allow service animals, unless a driver can't accommodate (medical allergy, etc.)





Accessibility Plans

- Lyft, Raiser-CA (UberX), Sidecar, Wingz require drivers to specify utilities they provide.
- Nearly all use a drop-down or fill-in menu to designate needs (wheelchair, service animal, etc.).





Accessibility Plans

- Summons (formerly InstantCab) – Actively recruits drivers with accessible vehicles by providing incentives, such as reimbursing drivers for a portion of the cost of altering vehicles.
- Tickengo – Aims to launch a recruitment campaign for accessible vehicles and reduce commission collected from these drivers.





Accessibility Requirements for Taxis

- May not discriminate against persons with disabilities by
 - refusing to provide services
 - refusing to assist with the stowing mobility devices
 - charging differential fares with an individual with accessibility equipment and/or service animal.





Accessibility Requirements for Taxis

- Not required to purchase or lease accessible automobiles. Therefore, it can be assumed that the pool of service providers with accessible vehicles is limited.





Thank you!

**For Additional Information:
www.cpuc.ca.gov/MoveAndRide**

