

CALIFORNIA PUBLIC UTILITIES COMMISSION
BROADBAND AVAILABILITY PUBLIC FEEDBACK SURVEY

Note: We have created a different method for testing your mobile (i.e., cellular) broadband service. If you use an android mobile device (not yet available on iOS), please download the State's mobile broadband app, CalSPEED, from the Google Play app store and use it to test broadband service quality at your location. Additionally, you may provide your responses via the Online-map survey, at www.broadbandmap.ca.gov/

What is the street address of the location you are reporting? (P.O. Box is not a valid location)

1. Street Address _____

City _____, CA Zip Code _____

2. Is broadband Internet service available at this address? Yes _____ No _____

3. Do you subscribe to broadband Internet service at this address? Yes _____ No _____

If No, please skip to question 4.

3.a. If yes, from which broadband Internet service provider? _____

3.b. Are you satisfied with your broadband Internet service? Yes _____ No _____

Please use www.speedtest.net to measure speeds of your “fixed service” and tell us the results here:

3.c. Download speed: _____ Mbps 3.d. Upload speed: _____ Mbps

4. Which broadband Internet service providers told you they were unable to provide service at your address?

Please sign below to have your address shown as a point location on the California Interactive Broadband Map along with any information you submit regarding broadband service at that address. This information will be used for determining the availability of broadband in California and will be publicly accessible. Your name and email will not be disclosed on the map. If you have any questions, comments, or concerns, please write them on the back of this form. Feel free to contact us at broadbandfeedback@cpuc.ca.gov or call us at (415) 703-5469. The California State privacy policy can be found at <http://www.ca.gov/privacy.html>.

Name: _____ Email: _____

Signed: _____ Date: _____

Please send via mail to:

Broadband Feedback
Attn: Owen Rochte
Communications Division
California Public Utilities Commission
505 Van Ness Avenue
San Francisco, CA 94102