

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Approval of funding for the grant application of Plumas-Sierra Telecommunications (U-7218-C), from the California Advanced Services Fund for the Mohawk Vista Project located in Plumas County.

Resolution T-17673

REPLY COMMENTS OF PLUMAS-SIERRA TELECOMMUNICATIONS ON DRAFT RESOLUTION T-17673 FOR APPROVAL OF FUNDING FOR THE GRANT APPLICATION OF PLUMAS-SIERRA TELECOMMUNICATIONS (U-7218-C), FROM THE CALIFORNIA ADVANCED SERVICES FUND FOR THE MOHAWK VISTA PROJECT LOCATED IN PLUMAS COUNTY.

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November 27, 2019

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Plumas-Sierra Telecommunications submits these Reply Comments on Draft Resolution T-17673 (“Draft Resolution”) in response to the Opening Comments of the Public Advocates Office.

I. INTRODUCTION

On November 25, the Public Advocates Office filed Opening Comments on the Draft Resolution regarding affordable broadband plans for low-income customers.

PST has since changed its low-income program offering to provide service to low-income customers for \$15 per month as described below.

II. COMMENTS ON LOW-INCOME OFFERING

PST has reevaluated its low-income offering and will be offering plans starting at \$15 per month for low-income customers. Details of the program follow.

Program Purpose

The purpose of the PST Low-income Program is to provide low-cost internet to low-income Plumas-Sierra Telecommunications residential customers.

Program Availability

The low-income program is available to low-income, full-time, permanent residences in CASF Grant Funded Plumas-Sierra Telecommunications service areas.

Benefit

Program participants will receive a discounted rate for their internet services. Plans will start at \$15.00 per month with 10 Mbps download speed.

Program Participation Qualifications and Conditions

All participating customers must qualify with the following income guidelines:

Number in Household	Maximum Annual Income*
1-2	\$31,020
3	\$39,060
4	\$47,100
5	\$55,140
6	\$63,180
For each additional household member add \$8,040/yr.	

*Income levels are based on 190% of the Federal Poverty Level and are subject to change each year. Proof of income must be current to within 6 weeks of application date.

Terms and Conditions

- Customer’s account must remain current during the duration of service in order to continue to receive the discounted rate.
- The person who applies for assistance must be a full-time, permanent resident at the service address and be the PST customer of record.

Pricing

Download Speed	Upload Speed	Monthly Price
10 Mbps	1 Mbps	\$15.00
15 Mbps	5 Mbps	\$25.00
20 Mbps	5 Mbps	\$35.00

Enrollment and Certification

Customer may apply by mail or may come into the Portola office for application assistance. Program enrollment will need to be re-certified annually at the beginning of each calendar year.

Marketing

PST will market its low-income program through a variety of communication channels including but not limited to: brochures, bill inserts, newspaper ads and PST’s website.

Training

PST will train its customer service and sales representative on the requirements and benefits of the low-income program to encourage customer participation.

III. CONCLUSION

Plumas-Sierra Telecommunications respectfully submits the foregoing reply comments regarding its revised low-income program for the Mohawk Vista project in Plumas County.

Dated: November 27, 2019

Respectfully submitted,

/s/

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