

Subject: Challenge to a Pending New CASF Public Housing Application - 8th Street Apartment, Long Beach, CA – Census Block 060375763012011

Challenger information: Charter Communications

Name of Challenger:

CCO SoCal I, LLC, dba Charter Communications

Contact Information:

Del Heintz, Director of Government Relations

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Type of entity:

Publicly traded company providing Internet, video and telephone Broadband service

Type of challenge:

1. For purposes of this challenge, Charter believes there is a typographical error in the application. Based on our records in the service area and site inspection, the correct address is 130 E. 8th Street, Long Beach.

The map (see attached) identify Charter node boundaries and service area and the census block number 060375763012011 for the Public Housing Infrastructure application address known as 130 E. 8th Street Apartment, Long Beach, CA Project. The Project is currently being served with broadband services by Charter Communications. Charter has the ability to serve 100% of the residents at the location. Currently, of the forty-seven units, Charter has eight customers receiving Broadband services at this location.

Speed test conducted by Charter Communication on February 15, 2105 at 130 E. 8th Street Apartment, Long Beach, CA using a 30mg residential modem confirms current download speed of 103.43 Mbps and up speed of 5.43 Mbps at two separate test points on premises. Charter has provided speed test documentation from its testing. Speed tests are routinely conducted on the system to ensure quality control. As a standard business practice, when technicians perform installations or maintenance the speed level is tested at the customer premises.

Please see attached broadband map, sample of redacted internet customer billing record, and speed test results.

Charter has invested substantial private capital dollars in system upgrades and improvements of its Broadband service. We believe our data clearly supports our challenge of the application and the applicant's claim that the project property is unserved.

Subject: Challenge to a Pending New CASF Public Housing Infrastructure Application - Cambridge House – 421 West 33rd Street, Long Beach, CA – Census Block 060375722013000

Challenger information: Charter Communications

Name of Challenger:

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Type of entity:

Publicly traded company providing Internet, video and telephone Broadband service

Type of challenge:

The map (see attached) and census block number 060375722013000 for the Public Housing Infrastructure application address known as the Cambridge House – 421 West 33rd Street, Long Beach, CA Project. The Project is currently being served with broadband services by Charter Communications. Charter has the ability to serve 100% of the resident at the location. Currently, out of the twenty-four units, Charter has twelve customers subscribing to Broadband services at this location.

Speed test conducted by Charter Communication on February 15, 2015 at the Cambridge House – 421 West 33rd Street, Long Beach, CA at two drop locations using a 30mg residential modem confirms current download speed of 103.49 Mbps at one drop and 102.61 Mbps at a second test location and up speed of 5.43 and 5.48 Mbps respectively. Charter has provided speed test

documentation from its testing (see attached). Speed tests are routinely conducted on the system to ensure quality control. As a standard business practice, when technicians perform installations or maintenance the speed level is tested at the customer premises.

Please see attached broadband map of service area, sample of redacted internet customer billing record, and speed test results.

Charter has invested substantial private capital dollars in system upgrades and improvements of its Broadband service. We believe our data clearly supports our challenge of the claim made by the applicant that the project property is unserved.

Subject: Challenge to a Pending New CASF Public Housing Application - 4181 N. E. 8th Street, San Bernardino, Ca – Census Block 060710045071000

Challenger information: Charter Communications

Name of Challenger:

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Type of entity:

Publicly traded company providing Internet, video and telephone Broadband service

Type of challenge:

1. The map (see attached) and census block area number 060710045071000 for the Public Housing Infrastructure application address known as the 4181 N. E. 8th Street, San Bernardino, CA Project. . The Project is currently being served with broadband services by Charter Communications. Charter has the ability to provide service to 100% of the residents. Currently, of the fifteen units, Charter has eight customers subscribing to Broadband services at this location.

Speed test conducted by Charter Communication at two drop locations for the 4181 N. E. 8th Street , San Bernardino, CA address on February 12, 2015 using a 30mg residential modem confirms current download speed of 101.71 and 102.42 Mbps and up speed of 5.42 and 5.43 Mbps respectively. Charter has provided speed test documentation from its testing (see

attached). Speed tests are routinely conducted on the system to ensure quality control. As a standard business practice, when technicians perform installations or maintenance the speed level is tested at the customer premises.

Please see attached broadband map, sample of redacted internet customer billing record, and speed test results.

Charter has invested substantial private capital dollars in system upgrades and improvements of its Broadband service. We believe our data clearly supports our challenge of the claim by the applicant that the project property is unserved.

Subject: Challenge to a Pending New CASF Public Housing Infrastructure Application - 1470 E. Lynwood Drive, San Bernardino, Ca – Census Block 060710062032001

Challenger information: Charter Communications

Name of Challenger:

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Type of entity:

Publicly traded company providing Internet, video and telephone Broadband service

Type of challenge:

The map (see attached) and census block number 060710062032001 for the Public Housing Infrastructure application address known as the 1470 E. Lynwood Drive, San Bernardino, CA Project. The Project is currently being served with broadband services by Charter Communications. Charter has the ability to provide service to 100% of the residents. Currently, of the fifteen units, Charter has one customer subscribing to Broadband services at this location.

Speed test conducted by Charter Communication on February 12, 2015 at the 1470 E. Lynwood Dr. San Bernardino, CA using a 30mg residential modem confirms current download speed of 101.81 Mbps and up speed of 5.44 Mbps. Charter has provided speed test documentation from its testing. Speed tests are routinely conducted on the system to ensure quality control. As a standard business practice, when technicians perform installations or maintenance the speed level is tested at the customer premises.

Please see attached broadband map, sample of redacted internet customer billing record, and speed test results.

Charter has invested substantial private capital dollars in system upgrades and improvements of its Broadband service. We believe our data clearly supports our challenge of the claim by the applicant that the project property is unserved.