

Direct Line: (415) 765-6245
E-Mail: ltse@cwclaw.com

April 24, 2015

Via E-Mail: CASF_Application_Questions@cpuc.ca.gov

Communications Division
California Public Utilities Commission
505 Van Ness
San Francisco, CA 94102

Re: **Partial Challenge of Calaveras Telephone Company, Volcano Telephone Company, Sierra Telephone Company, Inc. and Their Affiliated ISPs to Cal.net, Inc.'s Amador – Calaveras – Alpine" and "Tuolumne-Mariposa" CASF Projects**

To Whom it May Concern:

Pursuant to the instructions set forth in the Notice of New Application for CASF Funding, issued on April 9, 2015, Calaveras Telephone Company (U 1004 C) and CalTel Internet (collectively, "Calaveras"); Sierra Telephone Company, Inc. (U 1016 C) and Sierra Tel Internet (collectively, "Sierra"); and Volcano Telephone Company (U 1019 C) and Volcano Internet Provider, and VolcanoVision (collectively, "Volcano") hereby challenge portions of Cal.net Inc.'s ("Cal.net") "Amador – Calaveras – Alpine" and "Tuolumne-Mariposa" CASF applications on the grounds that these projects would cover areas in their service territories that are "served" under the CPUC's standards. Each of these companies is currently capable of offering wireline broadband services at or above 6.5 Mbps download and 1.5 Mbps upload speeds using distributed copper and fiber networks to customers in some of the areas identified in Cal.net's two project summaries. This challenge is not intended to foreclose Cal.net from qualifying for CASF grants in areas that are truly underserved or unserved. Indeed, many of the areas identified in Cal.net's application may legitimately be underserved. However, the identified areas set forth herein are already served, and they should be excluded as part of any CASF-funded project that Cal.net is awarded.

Cal.net's "Amador – Calaveras – Alpine" project identifies 9 Census Block Groups ("CBGs") that are served by Calaveras and 28 CBGs that are served by Volcano. *See* Attachment A, Exhibit 1 (Calaveras), Attachment B, Exhibit 1 (Volcano). As the attached maps demonstrate, these CBGs are served by Calaveras and Volcano. *See* Attachment A, Exhibit 2 (Calaveras), Attachment B, Exhibit 2 (Volcano). Either Calaveras or Volcano is currently capable of providing high-speed broadband services to customers in each of the identified CBGs at or above the CASF threshold levels. Appropriately redacted copies of customer bills in a sample of the CBGs are provided. *See* Attachment A, Exhibit 3 (Calaveras), Attachment B,

Exhibit 3 (Volcano). In addition, Calaveras and Volcano are evaluating possible speed tests, which could be done to confirm the capabilities of the network in those locations.

Cal.net's "Tuolumne-Mariposa" project also identifies zip code 95345 as part of its proposal, which is entirely served by Sierra under the CPUC's "served" standards at or above the 6/1.5 Mbps level. As an initial matter, it is not clear whether zip code 95345 is intended to be a part of Cal.net project, as the project summary does not identify the corresponding CBGs that make up the entirety of zip code 95345: CBG 6043000301 and CBG 6043000302. Assuming that Cal.net's project is intended to include these CBGs, Sierra offers supporting documentation to demonstrate that it serves both zip code 95345 or CBG 6043000301 and CBG 6043000302. These maps, documentation of Sierra's advertised speeds, and appropriately redacted customer bills are contained in Attachment C.


The documentation provided in support of this challenge demonstrates that the identified CBGs identified in "Amador – Calaveras – Alpine" and "Tuolumne-Mariposa" projects are "served" by Calaveras, Sierra, or Volcano, and should be excluded from any CASF-funded project. As the Commission has recognized, the CASF program should not pay for the deployment of facilities or the delivery of service in areas that are already adequately served at the designated levels. Calaveras, Volcano, and Sierra take no position on Cal.net's application as it pertains to other service territories, but it must be modified to exclude the CBGs identified in this protest if it is considered further through the CASF process.

Please be advised that the customer bills provided in support of this protest are redacted to protect sensitive customer data and Customer Proprietary Network Information pursuant to Public Utilities Code Section 2891 of the Public Utilities Code and 47 U.S.C. Section 222. Should the Commission require unredacted copies of these bills, they can be provided to Commission staff pursuant to a request under Public Utilities Code Section 2891(d)(7).

If additional information beyond what has been supplied with this challenge would assist Commission staff in evaluating this challenge, Calaveras, Volcano, and Sierra may be able to provide further information. If you have any questions regarding this protest, please contact me at (415) 765-6245.

Very truly yours,

COOPER, WHITE & COOPER LLP



Lisa P. Tse

LPT
1028871.3

cc: CASF Distribution List

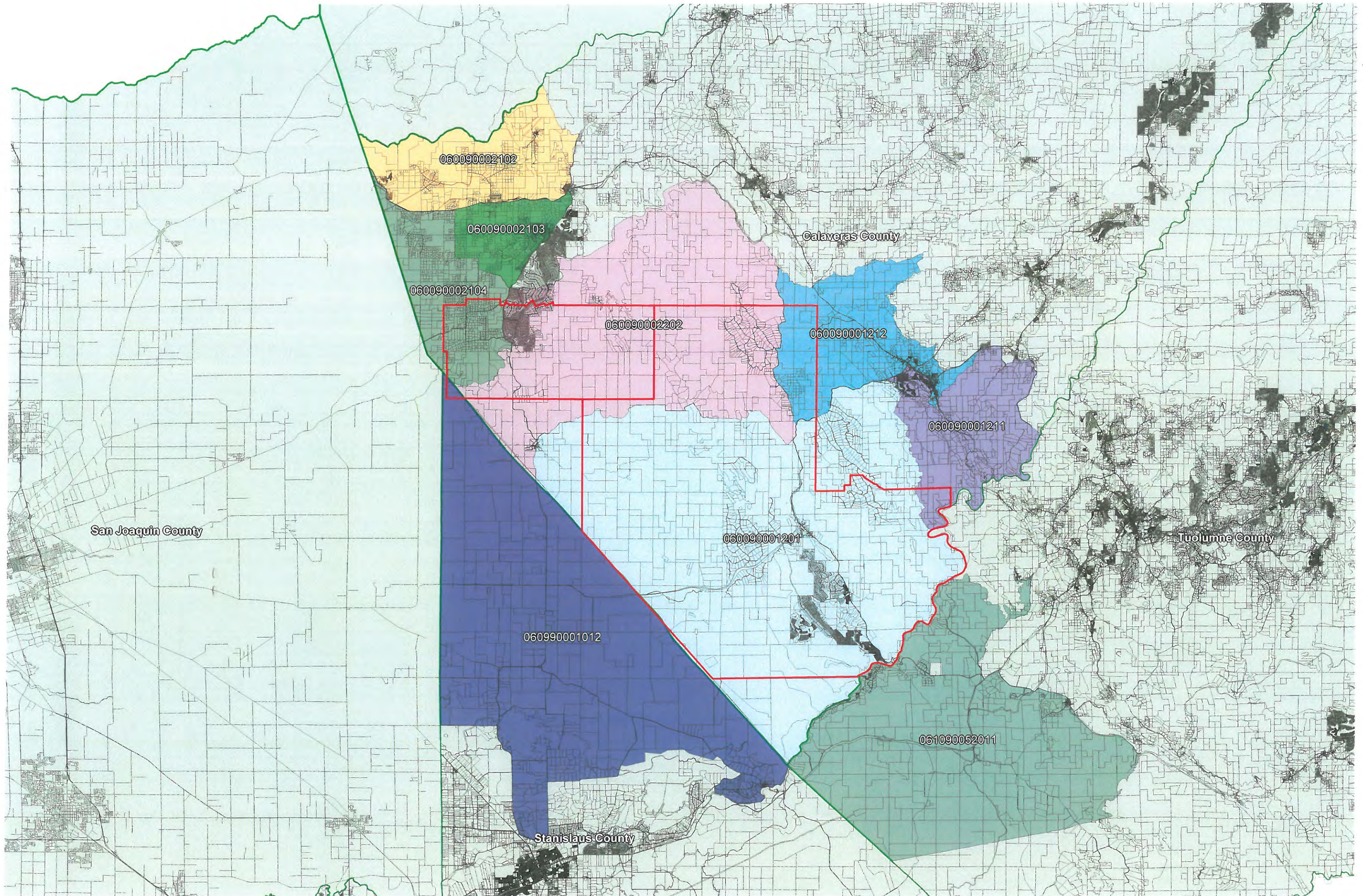
ATTACHMENT A

EXHIBIT 1

Calaveras
Overlapping CBGs

60090001201
60090001211
60090001212
60090002102
60090002103
60090002104
60090002202
61090052011
60990001012

EXHIBIT 2



San Joaquin County

Calaveras County

Tuolumne County

Stanislaus County

EXHIBIT 3

Billing Account Number [REDACTED]
Billing Period Ending 3/31/2015
Billing Date 4/1/2015
Due Date for Current Charges 4/15/2015

Previous Billing Period

Prior Balance	\$136.88
Payments <i>Thank You for your payment</i>	(\$136.88)
<i>Balance Forward</i>	\$0.00

Current Charges

Total Current Charges	\$136.88
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Total Amount Due by 4/15/2015	\$136.88
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The FCC's Federal Universal Service Charge (FUSC) increased from 16.8% to 17.4% effective on April 1, 2015.

Join us for a FREE COMMUNITY EDUCATION CLASS "Basic Computers"
on April 21, 2015 at the Copperopolis Town Square.
Call 785-2211 to sign up - first come - first served - limited space available!

Billing Number: [REDACTED]
Due by: 4/15/2015
Amount Due: \$136.88
Amount Enclosed \$ _____

[REDACTED]
BENICIA, CA 94510

4/1/2015

Page 2 of 3

Current Charge Detail

SVC ORDER DATE	TYPE	UNIT PRICE	AMOUNT
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Calaveras Telephone

For Questions Call 785-2211 or 1-800-253-2511.

Basic Service

**Access Recovery Charge	Monthly	\$1.50	\$1.50
**End User Access Charge	Monthly	\$6.50	\$6.50
**Residence Line Charge	Monthly	\$20.25	\$20.25

<i>Total Basic Service</i>			<i>\$28.25</i>
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Non-Basic Service

<i>Total Non-Basic Service</i>			<i>\$1.00</i>
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Non-Basic Services will be removed if not paid.

Government Fees and Taxes

**FUSC Surcharge		\$1.34
CA Advanced Service Fund		\$0.09
CA Relay Service/Communication		\$0.11
CA Teleconnect Fund Surcharge		\$0.20
CHCF-A Surcharge		\$0.07
CPUC Fee		\$0.04
Emergency 911 Surcharge		\$0.15
Federal Tax		\$0.92
ULTS Surcharge		\$0.51

<i>Total Government Fees and Taxes</i>		<i>\$3.43</i>
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**Non-Payment will result in disconnection of Basic Service.

CalTel Connections

Internet, Long Distance and CableVision (For Questions Call 785-2211 or 1-800-253-2511)

Monthly Charges

DSL 10/3 Meg	Monthly	\$99.95	\$99.95
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<i>Total Monthly Charges</i>		<i>\$103.90</i>
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[REDACTED] 4/1/2015

Page 3 of 3

[REDACTED] Current Charge Detail

	SVC ORDER DATE	TYPE	UNIT PRICE	AMOUNT
Government Fees and Taxes				
Sales Tax				\$0.30
<i>Total Government Fees and Taxes</i>				<i>\$0.30</i>
**Non-Payment will result in disconnection of Basic Service.				

Billing Account Number [REDACTED]
Billing Period Ending 3/31/2015
Billing Date 4/1/2015
Due Date for Current Charges 4/15/2015

Previous Billing Period

Prior Balance	\$124.20
Payments <i>Thank You for your payment</i>	(\$124.20)
<i>Balance Forward</i>	\$0.00

Current Charges

Total Current Charges	\$124.20
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Total Amount Due by 4/15/2015	\$124.20
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The FCC's Federal Universal Service Charge (FUSC) increased from 16.8% to 17.4% effective on April 1, 2015.

Join us for a FREE COMMUNITY EDUCATION CLASS "Basic Computers"
on April 21, 2015 at the CopperopolisTown Square.
Call 785-2211 to sign up - first come - first served - limited space available!

Billing Number: 16791-02
Due by: 4/15/2015
Amount Due: \$124.20
Amount Enclosed \$ _____

[REDACTED]
ANGELS CAMP, CA 95222

4/1/2015

Page 2 of 2

Current Charge Detail

SVC ORDER DATE	TYPE	UNIT PRICE	AMOUNT
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CalTel Connections

Internet, Long Distance and CableVision (For Questions Call 785-2211 or 1-800-253-2511)

Monthly Charges

DSL 20/5 Meg	Monthly	\$119.95	\$119.95
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<i>Total Monthly Charges</i>			<i>\$123.90</i>
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Government Fees and Taxes

Sales Tax			\$0.30
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<i>Total Government Fees and Taxes</i>			<i>\$0.30</i>
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**Non-Payment will result in disconnection of Basic Service.

Billing Account Number [REDACTED]
Billing Period Ending 3/31/2015
Billing Date 4/1/2015
Due Date for Current Charges 4/15/2015

Previous Billing Period

Prior Balance
Payments \$0.00

Balance Forward \$0.00

Current Charges

Total Current Charges \$140.47

Total Amount Due by 4/15/2015 \$140.47

The FCC's Federal Universal Service Charge (FUSC) increased from 16.8% to 17.4% effective on April 1, 2015.

Join us for a FREE COMMUNITY EDUCATION CLASS "Basic Computers"
on April 21, 2015 at the CopperopolisTown Square.
Call 785-2211 to sign up - first come - first served - limited space available!

Billing Number: [REDACTED]
Due by: 4/15/2015
Amount Due: \$140.47
Amount Enclosed \$ _____

[REDACTED]
VALLEY SPRINGS, CA 95252

4/1/2015

Page 2 of 2

Current Charge Detail

	SVC ORDER DATE	TYPE	UNIT PRICE	AMOUNT
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CalTel Connections

Internet, Long Distance and CableVision (For Questions Call 785-2211 or 1-800-253-2511)

Monthly Charges

Wireless DSL 6/2	3/25/2015	Prorated	\$79.95	\$15.47
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<i>Total Monthly Charges</i>				<i>\$15.47</i>
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Other Charges and Credits

Setup Charge			\$125.00	\$125.00
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<i>Total Other Charges and Credits</i>				<i>\$125.00</i>
--	--	--	--	-----------------

Billing Account Number [REDACTED]
Billing Period Ending 3/31/2015
Billing Date 4/1/2015
Due Date for Current Charges 4/15/2015

Previous Billing Period

Prior Balance \$79.90
Payments \$0.00

Balance Forward \$79.90

Current Charges

Total Current Charges \$79.95

Total Amount Due by 4/15/2015 \$159.85

The FCC's Federal Universal Service Charge (FUSC) increased from 16.8% to 17.4% effective on April 1, 2015.

Join us for a FREE COMMUNITY EDUCATION CLASS "Basic Computers"
on April 21, 2015 at the CopperopolisTown Square.
Call 785-2211 to sign up - first come - first served - limited space available!

Billing Number: [REDACTED]
Due by: 4/15/2015
Amount Due: \$159.85
Amount Enclosed \$ _____

[REDACTED]
VALLEY SPRINGS, CA 95252

[REDACTED] 4/1/2015

Page 2 of 2

[REDACTED] Current Charge Detail

SVC ORDER DATE	TYPE	UNIT PRICE	AMOUNT
-------------------	------	---------------	--------

CalTel Connections

Internet, Long Distance and CableVision (For Questions Call 785-2211 or 1-800-253-2511)

Monthly Charges

Wireless DSL 6/2	Monthly	\$79.95	<u>\$79.95</u>
<i>Total Monthly Charges</i>			<i>\$79.95</i>

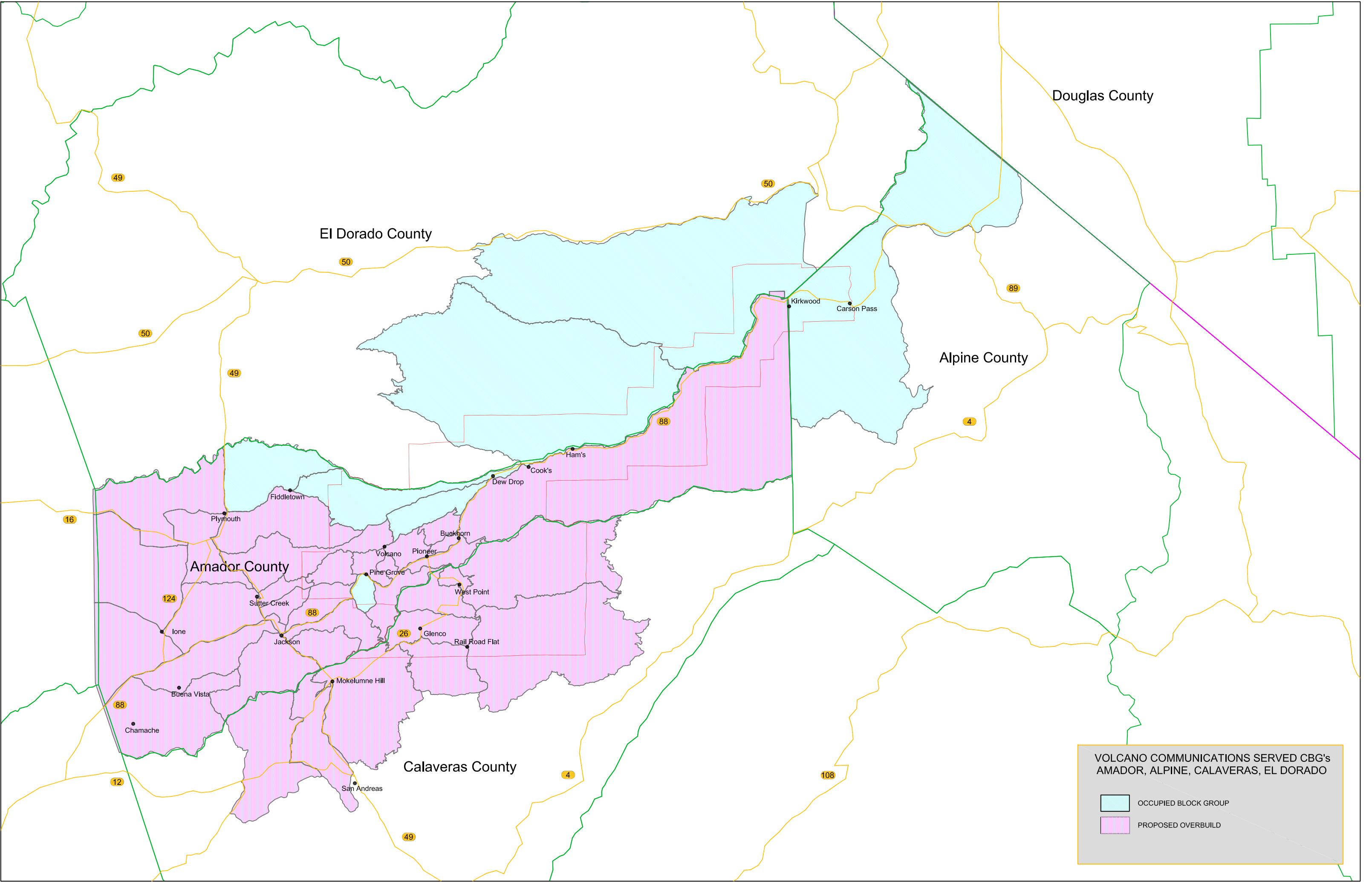
ATTACHMENT B

EXHIBIT 1

Volcano
Overlapping CBGs

60050001012
60050001013
60050001014
60050001021
60050001022
60050002002
60050002004
60050003012
60050003032
60050003041
60050003042
60050004011
60050004012
60050004013
60050004014
60050004021
60050004022
60050004023
60050005001
60090003001
60090004001
60090004002
60090004003
60090004004
60090004005
60090004006
60170314023
60170319001

EXHIBIT 2



Douglas County

El Dorado County

Alpine County

Amador County

Calaveras County

VOLCANO COMMUNICATIONS SERVED CBG's
AMADOR, ALPINE, CALAVERAS, EL DORADO

- OCCUPIED BLOCK GROUP
- PROPOSED OVERBUILD

EXHIBIT 3



Customer Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$109.58	\$109.58	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 109.60
ONLINE BANK PAYMENT -Thank You! 03/02/15 -109.60

Balance Forward

\$0.00

New Charges

Volcano Telephone Company 34.68
Volcano Internet Provider 74.90

Total New Charges

\$109.58

Total Amount Due

\$109.58

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

100000919990000010958

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$109.58	\$109.58	04/09/2015	



PIONEER CA 95666-9512

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





Customer Name: [REDACTED]
 Account Number: [REDACTED]
 Bill Date: April 1, 2015

209.296.7502 888.886.5226
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Telephone Company Charges

Volcano Telephone Company summary

Beginning Balance	34.70
ONLINE BANK PAYMENT -Thank You! 03/02/15	-34.70
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal [REDACTED]

Taxes and Other Charges

@FEDERAL EXCISE TAX	0.92
@** FEDERAL UNIVERSAL SVC CHG	1.39
@CHCF-A	0.08
@911 STATE TAX	0.15
@UNIVERSAL LIFELINE SURCHARGE	0.56
@CPUC REIMBURSEMENT FEE	0.04
@CA RELAY DEVICE FUNDS	0.12
@CALIFORNIA TELECONNECT FUND	0.22

Subtotal \$3.48

Total New Volcano Telephone Company Charges \$34.68

Total Charges Due Volcano Telephone Company \$34.68



Customer Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: April 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Internet Provider Charges	
Beginning Balance	74.90
Volcano Internet Provider summary	
ONLINE BANK PAYMENT -Thank You! 03/02/15	-74.90
Balance Forward	\$0.00
Monthly Charges for April 1, 2015 to April 30, 2015	
LEVEL 5 UP TO 20 Mg BROADBAND	67.00
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
Subtotal	[REDACTED]
Total New Volcano Internet Provider Charges	[REDACTED]
Total Charges Due Volcano Internet Provider	[REDACTED]

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name: [REDACTED]
 Account Number: [REDACTED]
 Bill Date:

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$110.55	\$110.55	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 108.38
 PAYMENT -Thank You! 03/07/15 -108.38

Balance Forward

\$0.00

New Charges

Volcano Telephone Company 38.39
 *Volcano Long Distance 2.21
 Volcano Internet Provider 69.95

*Company not billed in prior month

Total New Charges \$110.55

Total Amount Due \$110.55

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]
 Account Number: [REDACTED]
 Bill Date:

April 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

☐ Check here for address
 changes and complete
 information on reverse.

10000024500000011055

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$110.55	\$110.55	04/09/2015	



PIONEER CA 95666-0147

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges

Beginning Balance 38.43

Volcano Telephone Company summary

PAYMENT -Thank You! 03/07/15 -38.43

Balance Forward \$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal \$34.42

Taxes and Other Charges

@FEDERAL EXCISE TAX	1.11
@** FEDERAL UNIVERSAL SVC CHG	1.39
@CHCF-A	0.09
@911 STATE TAX	0.20
@UNIVERSAL LIFELINE SURCHARGE	0.63
@CPUC REIMBURSEMENT FEE	0.05
@CA RELAY DEVICE FUNDS	0.13
@CALIFORNIA TELECONNECT FUND	0.25
@CALIF ADV SERVICES FUND	0.12

Subtotal \$3.97

Total New Volcano Telephone Company Charges \$38.39

Total Charges Due Volcano Telephone Company \$38.39



209.296.3344 888.386.5226
www.VolcanoLongDistance.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Long Distance Charges**Volcano Long Distance summary**

Beginning Balance 0.00

Balance Forward \$0.00

Calling Detail**Long Distance**

Date	Time	Place	Number	Type	Rate	Min.	Amount
							Calling Detail Subtotal
							\$2.10

Taxes and Other Charges

FEDERAL EXCISE TAX 0.00

CHCF-A 0.01

911 STATE TAX 0.02

UNIVERSAL LIFELINE SURCHARGE 0.05

CPUC REIMBURSEMENT FEE 0.00

CA RELAY DEVICE FUNDS 0.01

CALIFORNIA TELECONNECT FUND 0.02

Subtotal \$0.11

Total New Volcano Long Distance Charges \$2.21

Total Charges Due Volcano Long Distance \$2.21



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges

Volcano Internet Provider summary

Beginning Balance

69.95

PAYMENT -Thank You! 03/07/15

-69.95

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 5 UP TO 20 Mg BROADBAND

67.00

Subtotal

Total New Volcano Internet Provider Charges

Total Charges Due Volcano Internet Provider

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If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.

CBG 060050001014

Page 1 of 5



Customer Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$186.70	\$186.70	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 186.85
ONLINE BANK PAYMENT -Thank You! 03/03/15 -186.85

Balance Forward

\$0.00

New Charges

Volcano Telephone Company from [REDACTED] 40.49
Volcano Vision from [REDACTED] 105.75
Volcano Long Distance from [REDACTED] 0.51
Volcano Internet Provider from [REDACTED] 39.95

Total New Charges

\$186.70

Total Amount Due

\$186.70

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: April 1, 2015

Please make Check or Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address changes and complete information on reverse.

100000053110000018670

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$186.70	\$186.70	04/09/2015	



PIONEER CA 95666-0763

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665



CBG 060050001014



Customer Name:
Account Number:
Bill Date:

209.274.2660 888.886.5226
www.VolcanoVision.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Vision Charges from

Volcano Vision summary

Beginning Balance	105.75
ONLINE BANK PAYMENT -Thank You! 03/03/15	-105.75

Balance Forward	\$0.00
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Charges and Credits

5.99

Subtotal	\$5.99
----------	--------

Monthly Charges for April 1, 2015 to April 30, 2015

Subtotal

Taxes and Other Charges

AMADOR COUNTY FRANCHISE FEE	1.95
-----------------------------	------

FCC REGULATORY FEE	0.09
--------------------	------

Subtotal	\$2.04
----------	--------

Total New Volcano Vision Charges from

\$105.75

Total Charges Due Volcano Vision from

\$105.75



Customer Name: SCADUTO, P L
 Account Number: 2092955778
 Bill Date: April 1, 2015

209.296.7502 888.886.5226
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges from		
Beginning Balance		40.53
Volcano Telephone Company summary		
ONLINE BANK PAYMENT -Thank You! 03/03/15		-40.53
Balance Forward		\$0.00
Monthly Charges for April 1, 2015 to April 30, 2015		
@ Non-payment of this charge(s) may result in disconnection of your Basic Service.		
	Subtotal	
Taxes and Other Charges		
@FEDERAL EXCISE TAX		1.12
@** FEDERAL UNIVERSAL SVC CHG		1.39
@CHCF-A		0.10
@911 STATE TAX		0.20
@UNIVERSAL LIFELINE SURCHARGE		0.68
@CPUC REIMBURSEMENT FEE		0.05
@CA RELAY DEVICE FUNDS		0.14
@CALIFORNIA TELECONNECT FUND		0.26
@CALIF ADV SERVICES FUND		0.13
	Subtotal	\$4.07
Total New Volcano Telephone Company Charges from		\$40.49
Total Charges Due Volcano Telephone Company from		\$40.49



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

209.296.3344 888.386.5226
www.VolcanoLongDistance.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Long Distance Charges from [REDACTED]
 Beginning Balance 0.62
 Volcano Long Distance summary
 ONLINE BANK PAYMENT -Thank You! 03/03/15 -0.62
 Balance Forward \$0.00

Calling Detail
Long Distance

Date	Time	Place	Number	Type	Rate	Min.	Amount
------	------	-------	--------	------	------	------	--------

[REDACTED]							
------------	--	--	--	--	--	--	--

Calling Detail Subtotal \$0.50

Taxes and Other Charges

FEDERAL EXCISE TAX	0.00
CHCF-A	0.00
911 STATE TAX	0.00
UNIVERSAL LIFELINE SURCHARGE	0.01
CPUC REIMBURSEMENT FEE	0.00
CA RELAY DEVICE FUNDS	0.00
CALIFORNIA TELECONNECT FUND	0.00

Subtotal \$0.01

Total New Volcano Long Distance Charges from [REDACTED] \$0.51

Total Charges Due Volcano Long Distance from [REDACTED] \$0.51



Customer Name: [REDACTED]
 Account Number: [REDACTED]
 Bill Date: April 1, 2015

209.296.7574 888.986.5226
 www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Internet Provider Charges from [REDACTED]	
Beginning Balance	39.95
Volcano Internet Provider summary	
ONLINE BANK PAYMENT -Thank You! 03/03/15	-39.95
Balance Forward	\$0.00
Monthly Charges for April 1, 2015 to April 30, 2015	
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
LEVEL 4 UP TO 12 Mg BROADBAND	57.00
[REDACTED]	[REDACTED]
ubtotal	[REDACTED]
Total New Volcano Internet Provider Charges from [REDACTED]	[REDACTED]
Total Charges Due Volcano Internet Provider from [REDACTED]	[REDACTED]

 Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.

CBG 060050001021

Page 1 of 4



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$161.21	\$161.21	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 161.23
 ONLINE BANK PAYMENT -Thank You! 03/12/15 -161.23

Balance Forward

\$0.00

New Charges

Volcano Telephone Company from [REDACTED] 32.20

Volcano Vision from [REDACTED] 89.06

Volcano Internet Provider from [REDACTED] 39.95

Total New Charges

\$161.21

Total Amount Due

\$161.21

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

☐ Check here for address
 changes and complete
 information on reverse.

100000514380000016121

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$161.21	\$161.21	04/09/2015	



WAYNE PA 19087-4111

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	HKB QKB KDV

Volcano Vision Charges from

Volcano Vision summary

Beginning Balance

89.06

ONLINE BANK PAYMENT -Thank You! 03/12/15

-89.06

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

Subtotal

Taxes and Other Charges

KIRKWOOD FRANCHISE FEE

4.24

FCC REGULATORY FEE

0.09

Subtotal

\$4.33

Total New Volcano Vision Charges from

\$89.06

Total Charges Due Volcano Vision from

\$89.06



Customer Name: HARRINGTON, WILLIAM & LEDA
Account Number: 2092584423
Bill Date: April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Telephone Company Charges from [REDACTED]

Beginning Balance	32.22
Volcano Telephone Company summary	
ONLINE BANK PAYMENT -Thank You! 03/12/15	-32.22
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

Taxes and Other Charges

@FEDERAL EXCISE TAX	0.94
@** FEDERAL UNIVERSAL SVC CHG	1.39
@CHCF-A	0.07
@911 STATE TAX	0.16
@UNIVERSAL LIFELINE SURCHARGE	0.50
CPUC REIMBURSEMENT FEE	0.00
@CA RELAY DEVICE FUNDS	0.10
@CALIFORNIA TELECONNECT FUND	0.19
@CALIF ADV SERVICES FUND	0.10

total \$3.45

Total New Volcano Telephone Company Charges from [REDACTED]	\$32.20
Total Charges Due Volcano Telephone Company from [REDACTED]	\$32.20



209.296.7574 888.986.5226
www.Volcano.net

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges from

Volcano Internet Provider summary

Beginning Balance	39.95
ONLINE BANK PAYMENT -Thank You! 03/12/15	-39.95
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 4 UP TO 12 Mg BROADBAND	57.00
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Subtotal

Total New Volcano Internet Provider Charges from

Total Charges Due Volcano Internet Provider from

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name: [REDACTED]
 Account Number: [REDACTED]
 Bill Date: April 1, 2015

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	DLS PKB KDQ

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$96.59	\$96.59	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 96.60
 Payment at V03 -Thank You! 03/19/15 -96.60

Balance Forward

\$0.00

New Charges

Volcano Telephone Company 31.69
 Volcano Internet Provider 64.90

Total New Charges

\$96.59

Total Amount Due

\$96.59

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]
 Account Number: [REDACTED]
 Bill Date: April 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

☐ Check here for address
 changes and complete
 information on reverse.

10000003028000009659

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$96.59	\$96.59	04/09/2015	



PIONEER CA 95666-9715

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





209.296.7502 888.886.5226
www.VolcanoCommunications.com

Customer Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Telephone Company Charges

Volcano Telephone Company summary

Beginning Balance	31.70
Payment at [REDACTED]	-31.70
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

Taxes and Other Charges

@FEDERAL EXCISE TAX	0.92
@** FEDERAL UNIVERSAL SVC CHG	1.39
@CHCF-A	0.07
@911 STATE TAX	0.15
@UNIVERSAL LIFELINE SURCHARGE	0.49
@CPUC REIMBURSEMENT FEE	0.04
@CA RELAY DEVICE FUNDS	0.10
@CALIFORNIA TELECONNECT FUND	0.19
@CALIF ADV SERVICES FUND	0.09

Subtotal

Total New Volcano Telephone Company Charges

\$31.69

Total Charges Due Volcano Telephone Company

\$31.69



Customer Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: April 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Internet Provider Charges	
Beginning Balance	64.90
Volcano Internet Provider summary	
Payment at [REDACTED]	-64.90
Balance Forward	\$0.00
Monthly Charges for April 1, 2015 to April 30, 2015	
LEVEL 4 UP TO 12 Mg BROADBAND	57.00
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
Subtotal	[REDACTED]
Total New Volcano Internet Provider Charges	[REDACTED]
Total Charges Due Volcano Internet Provider	[REDACTED]

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$91.51	\$91.51	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

91.52

PAYMENT -Thank You! 03/10/15

-91.52

Balance Forward

\$0.00

New Charges

Volcano Telephone Company

31.56

Volcano Internet Provider

59.95

Total New Charges

\$91.51

Total Amount Due

\$91.51

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

10000090105000009151

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$91.51	\$91.51	04/09/2015	



SUTTER CREEK CA 95685-9801

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





209.296.7502 888.886.5226
 www.VolcanoCommunications.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
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USE THIS ENROLLMENT TOKEN:	[REDACTED]
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Volcano Telephone Company Charges

Beginning Balance

31.57

Volcano Telephone Company summary

PAYMENT -Thank You! 03/10/15

-31.57

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]
 [REDACTED]
 [REDACTED]
 [REDACTED]

[REDACTED]
 [REDACTED]
 [REDACTED]
 [REDACTED]

*@ Non-payment of this charge(s) may result in disconnection of your Basic Service.***Subtotal**

[REDACTED]

Taxes and Other Charges

@FEDERAL EXCISE TAX

0.92

@** FEDERAL UNIVERSAL SVC CHG

1.39

@CHCF-A

0.07

@911 STATE TAX

0.15

@UNIVERSAL LIFELINE SURCHARGE

0.49

@CA RELAY DEVICE FUNDS

0.10

@CALIFORNIA TELECONNECT FUND

0.19

Subtotal

\$3.31

Total New Volcano Telephone Company Charges

\$31.56

Total Charges Due Volcano Telephone Company

\$31.56



209.296.7574 888.986.5226
www.Volcano.net

Customer Name:
Account Number:
Bill Date:

[REDACTED]
[REDACTED]
April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Internet Provider Charges

Beginning Balance	59.95
Volcano Internet Provider summary	
PAYMENT -Thank You! 03/10/15	-59.95
Balance Forward	\$0.00
Monthly Charges for April 1, 2015 to April 30, 2015	
LEVEL 4 UP TO 12 Mg BROADBAND	57.00
[REDACTED]	[REDACTED]
Subtotal	[REDACTED]
Total New Volcano Internet Provider Charges	[REDACTED]
Total Charges Due Volcano Internet Provider	[REDACTED]

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If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO: <http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN: [REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$91.51	\$91.51	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

91.52

PAYMENT -Thank You! 03/13/15

-91.52

Balance Forward

\$0.00

New Charges

Volcano Telephone Company

31.56

Volcano Internet Provider

59.95

Total New Charges

\$91.51

Total Amount Due

\$91.51

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

☐ Check here for address
 changes and complete
 information on reverse.

10000091818000009151

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$91.51	\$91.51	04/09/2015	



MOUNTAIN VIEW CA 94043-2169

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges

Beginning Balance 31.57

Volcano Telephone Company summary

PAYMENT -Thank You! 03/13/15 -31.57

Balance Forward \$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

Taxes and Other Charges

@FEDERAL EXCISE TAX 0.92
 @** FEDERAL UNIVERSAL SVC CHG 1.39
 @CHCF-A 0.07
 @911 STATE TAX 0.15
 @UNIVERSAL LIFELINE SURCHARGE 0.49
 @CA RELAY DEVICE FUNDS 0.10
 @CALIFORNIA TELECONNECT FUND 0.19

Subtotal

Total New Volcano Telephone Company Charges \$31.56

Total Charges Due Volcano Telephone Company \$31.56



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges

Beginning Balance

59.95

Volcano Internet Provider summary

PAYMENT -Thank You! 03/13/15

-59.95

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 4 UP TO 12 Mg BROADBAND

57.00

T

Subtotal

Total New Volcano Internet Provider Charges

Total Charges Due Volcano Internet Provider

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$59.95	\$60.85	\$120.80	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

59.95

Balance Forward

\$59.95

New Charges

Volcano Vision

60.85

Total New Charges

\$60.85

Total Amount Due

\$120.80

Save Stamps and Headaches and Pay Online!

View or pay your bill online with Ebill by selecting "Ebill" at <http://www.volcano.net> (right side of upper menu bar). Set up an autopay rule and never worry about missing a payment again.
Smart phone users! Scan the code at the right and use the token on your bill for even more convenience.



Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

100000846450000012080

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$59.95	\$60.85	\$120.80	04/09/2015	



IONE CA 95640-1333

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665



CBG 060050003012

Page 2 of 2



209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:

<http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:

Volcano Vision Charges

Beginning Balance

59.95

Volcano Vision summary

Balance Forward

\$59.95

Charges and Credits

Late Charge

0.90

Subtotal

\$0.90

Monthly Charges for April 1, 2015 to April 30, 2015

HI-SPEED INTERNET LEVEL 4- Up to 12Mbps BROADBAND

57.00

Subtotal

Total New Volcano Vision Charges

\$60.85

Total Charges Due Volcano Vision

\$120.80

CBG 060050003032

Page 1 of 2



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO: <http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$247.84	\$247.84	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

247.84

ONLINE BANK PAYMENT -Thank You! 03/03/15

-247.84

Balance Forward

\$0.00

New Charges

Volcano Vision

247.84

Total New Charges

\$247.84

Total Amount Due

\$247.84

Save Stamps and Headaches and Pay Online!

View or pay your bill online with Ebill by selecting "Ebill" at <http://www.volcano.net> (right side of upper menu bar). Set up an autopay rule and never worry about missing a payment again.
Smart phone users! Scan the code at the right and use the token on your bill for even more convenience.



Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

10000062248000024784

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$247.84	\$247.84	04/09/2015	



PINE GROVE CA 95640-0276

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665



CBG 060050003032

Page 2 of 2



209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Vision Charges

Beginning Balance

247.84

Volcano Vision summary

ONLINE BANK PAYMENT -Thank You! 03/03/15

-247.84

Balance Forward

\$0.00

Charges and Credits

[REDACTED]
[REDACTED]

Subtotal

[REDACTED]
[REDACTED]

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]
[REDACTED]
[REDACTED] E
BROADBAND L5-UP TO 20Mg BROADBAND
[REDACTED]
[REDACTED]
[REDACTED]

Subtotal

[REDACTED]
[REDACTED]
[REDACTED]
67.00
[REDACTED]
[REDACTED]
[REDACTED]

Taxes and Other Charges

IONE FRANCHISE FEE
FCC REGULATORY FEE

9.10

0.09

Subtotal

\$9.19

Total New Volcano Vision Charges

\$247.84

Total Charges Due Volcano Vision

\$247.84



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$177.25	\$177.25	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

177.25

ONLINE BANK PAYMENT -Thank You! 03/13/15

-177.25

Balance Forward

\$0.00

New Charges

Volcano Vision

177.25

Total New Charges

\$177.25

Total Amount Due

\$177.25

Save Stamps and Headaches and Pay Online!

View or pay your bill online with Ebill by selecting "Ebill" at <http://www.volcano.net> (right side of upper menu bar). Set up an autopay rule and never worry about missing a payment again.
Smart phone users! Scan the code at the right and use the token on your bill for even more convenience.



Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

☐ Check here for address
 changes and complete
 information on reverse.

100000632000000017725

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$177.25	\$177.25	04/09/2015	



PINE GROVE CA 95640-5327

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Vision Charges

Beginning Balance

177.25

Volcano Vision summary

ONLINE BANK PAYMENT -Thank You! 03/13/15

-177.25

Balance Forward

\$0.00

Charges and Credits

[Redacted]

Subtotal

[Redacted]

Monthly Charges for April 1, 2015 to April 30, 2015

[Redacted]

BROADBAND L5-UP TO 20Mg BROADBAND

67.00

[Redacted]

Subtotal

[Redacted]

Taxes and Other Charges

AMADOR COUNTY FRANCHISE FEE

2.49

FCC REGULATORY FEE

0.09

Subtotal

\$2.58

Total New Volcano Vision Charges

\$177.25

Total Charges Due Volcano Vision

\$177.25

CBG 060050003042

Page 1 of 2



Customer Name: [REDACTED]
 Account Number: [REDACTED]
 Bill Date:

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$69.95	\$69.95	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 69.95
 ONLINE BANK PAYMENT -Thank You! 03/03/15 -69.95

Balance Forward

\$0.00

New Charges

Volcano Vision 69.95

Total New Charges

\$69.95

Total Amount Due

\$69.95

Save Stamps and Headaches and Pay Online!

View or pay your bill online with Ebill by selecting "Ebill" at <http://www.volcano.net> (right side of upper menu bar). Set up an autopay rule and never worry about missing a payment again.
Smart phone users! Scan the code at the right and use the token on your bill for even more convenience.



Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]
 Account Number: [REDACTED]
 Bill Date:

April 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

☐ Check here for address
 changes and complete
 information on reverse.

10000076992000006995

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$69.95	\$69.95	04/09/2015	

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665



IONE CA 95640-9688



CBG 060050003042

Page 2 of 2



209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:

<http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:

Volcano Vision Charges

Beginning Balance

69.95

Volcano Vision summary

ONLINE BANK PAYMENT -Thank You! 03/03/15

-69.95

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

BROADBAND L5-UP TO 20Mg BROADBAND

67.00

[REDACTED]

Subtotal

[REDACTED]

Total New Volcano Vision Charges

[REDACTED]

Total Charges Due Volcano Vision

[REDACTED]



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$87.30	\$87.30	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

67.33

PAYMENT -Thank You! 03/07/15

-67.33

Balance Forward

\$0.00

New Charges

Volcano Telephone Company

17.35

Volcano Internet Provider

69.95

Total New Charges

\$87.30

Total Amount Due

\$87.30

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

10000020304000008730

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$87.30	\$87.30	04/09/2015	



CALHOUN, KEN
14771 TANYARD LN
PINE GROVE CA 95665-9403

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges

Volcano Telephone Company summary

Beginning Balance

17.38

PAYMENT -Thank You! 03/07/15

-17.38

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[illegible]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

\$16.28

Taxes and Other Charges

@FEDERAL EXCISE TAX

0.50

CHCF-A

0.04

911 STATE TAX

0.08

UNIVERSAL LIFELINE SURCHARGE

0.24

CPUC REIMBURSEMENT FEE

0.02

CA RELAY DEVICE FUNDS

0.05

CALIFORNIA TELECONNECT FUND

0.09

CALIF ADV SERVICES FUND

0.05

Subtotal

\$1.07

Total New Volcano Telephone Company Charges

\$17.35

Total Charges Due Volcano Telephone Company

\$17.35



209.296.7574 888.986.5226
www.Volcano.net

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges

Volcano Internet Provider summary

Beginning Balance

49.95

PAYMENT -Thank You! 03/07/15

-49.95

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 5 UP TO 20 Mg BROADBAND

67.00

Subtotal

Total New Volcano Internet Provider Charges

Total Charges Due Volcano Internet Provider

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.

CBG 060050004012

e 1 of 2



Customer Name:

Account Number

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$69.95	\$69.95	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

69.95

PAYMENT -Thank You! 03/17/15

-69.95

Balance Forward

\$0.00

New Charges

Volcano Vision

69.95

Total New Charges

\$69.95

Total Amount Due

\$69.95

Save Stamps and Headaches and Pay Online!

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209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Make Check or
Order payable to:

Volcano Telephone Company
Do Not Send Cash
Return portion with payment.



Check here for address
changes and complete
information on reverse.

10000083401000006995

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$69.95	\$69.95	04/09/2015	



JACKSON CA 95642-9527

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

[REDACTED]

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Vision Charges

Volcano Vision summary

Beginning Balance

69.95

PAYMENT -Thank You! 03/17/15

-69.95

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]
BROADBAND L4-UP TO 12Mg BROADBAND

[REDACTED]
57.00

Subtotal

Total New Volcano Vision Charges

Total Charges Due Volcano Vision

[REDACTED]
[REDACTED]
[REDACTED]



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$154.73	\$154.73	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 154.93
ONLINE BANK PAYMENT -Thank You! 03/09/15 -154.93

Balance Forward

\$0.00

New Charges

Volcano Telephone Company 52.74
Volcano Long Distance 32.04
Volcano Internet Provider 69.95

Total New Charges

\$154.73

Total Amount Due

\$154.73

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

100000102760000015473

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$154.73	\$154.73	04/09/2015	



SUTTER CREEK CA 95685-9613

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





209.296.7502 888.886.5226
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:

<http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:

Volcano Telephone Company Charges

Beginning Balance

52.82

Volcano Telephone Company summary

ONLINE BANK PAYMENT -Thank You! 03/09/15

-52.82

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

Country	Number of cases	Percentage of total cases
United States	1,234,567	34.5%
Spain	456,789	12.8%
Italy	321,098	9.1%
France	287,654	8.0%
Germany	234,567	6.6%
United Kingdom	198,765	5.6%
Sweden	156,789	4.4%
Denmark	123,456	3.5%
Norway	98,765	2.8%
Finland	76,543	2.1%
Iceland	54,321	1.5%

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

\$47.87

Taxes and Other Charges

@FEDERAL EXCISE TAX

1.34

@** FEDERAL UNIVERSAL SVC CHG

1.39

@CHCF-A

0.14

@911 STATE TAX

0.25

@UNIVERSAL LIFELINE SURCHARGE

0.96

CPUC REIMBURSEMENT FEE

0.04

@CA RELAY DEVICE FUNDS

0.20

@CALIFORNIA TELECONNECT FUND

0.37

@CALIF ADV SERVICES FUND

0.18

Subtotal

\$4.87

Total New Volcano Telephone Company Charges

\$52.74

Total Charges Due Volcano Telephone Company

\$52.74



209.296.3344 888.386.5226
www.VolcanoLongDistance.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:

<http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:

Volcano Long Distance Charges

Beginning Balance

32.16

Volcano Long Distance summary

ONLINE BANK PAYMENT -Thank You! 03/09/15

-32.16

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

BUNDLE CREDIT - UNLTD LD CREDIT

-10.00

VLD UNLIMITED TELCO FEATURE

39.95

Subtotal

\$29.95

Calling Detail

VLD UNLIMITED

Date	Time	Place	Number	Type	Rate	Min.	Amount
------	------	-------	--------	------	------	------	--------



209.296.3344 888.386.5226
www.VolcanoLongDistance.com

Customer Name:

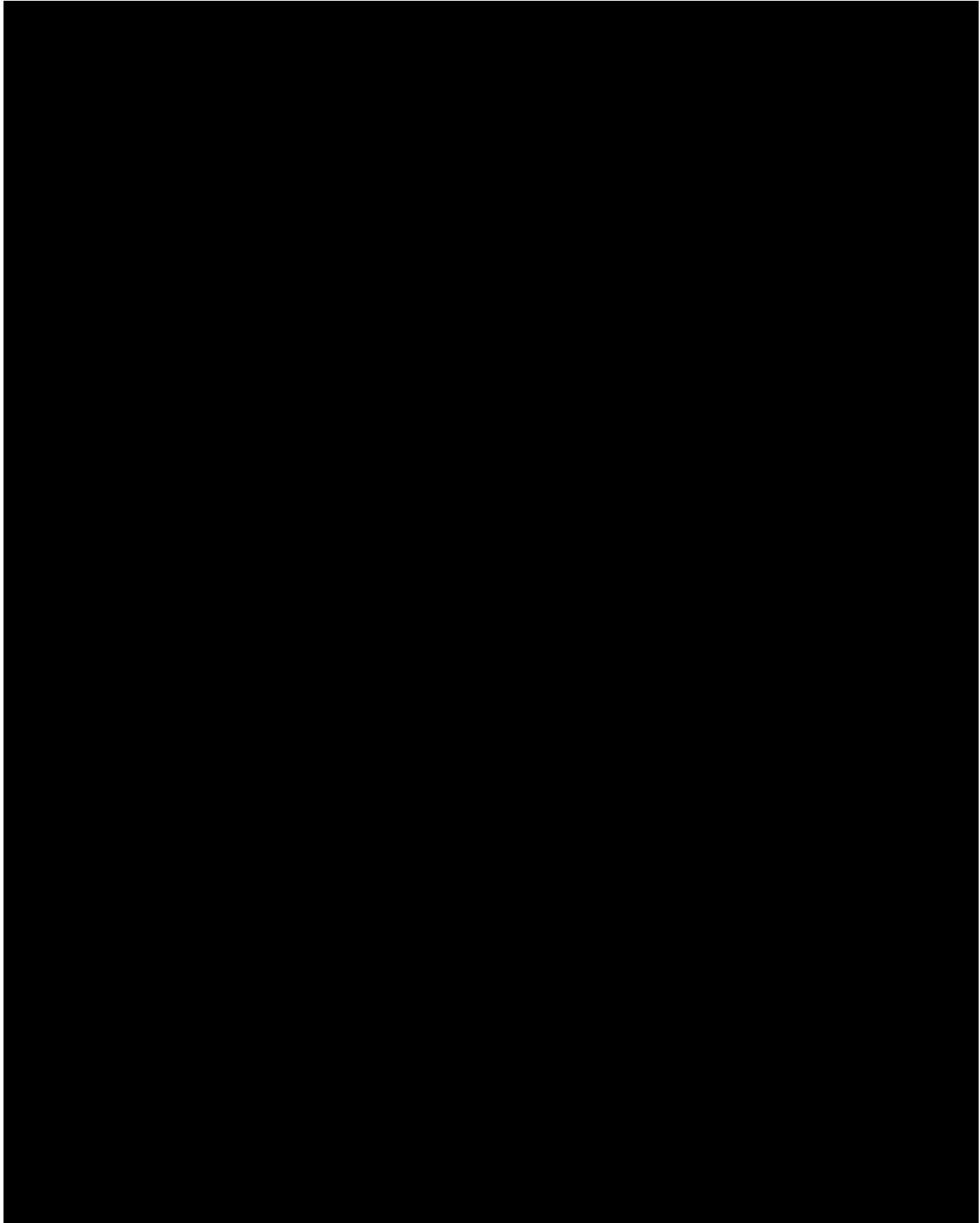
Account Number:

Bill Date:

TO VIEW AND PAY ONLINE GO TO:

<http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:





209.296.3344 888.386.5226
www.VolcanoLongDistance.com

Customer Name:



Account Number:



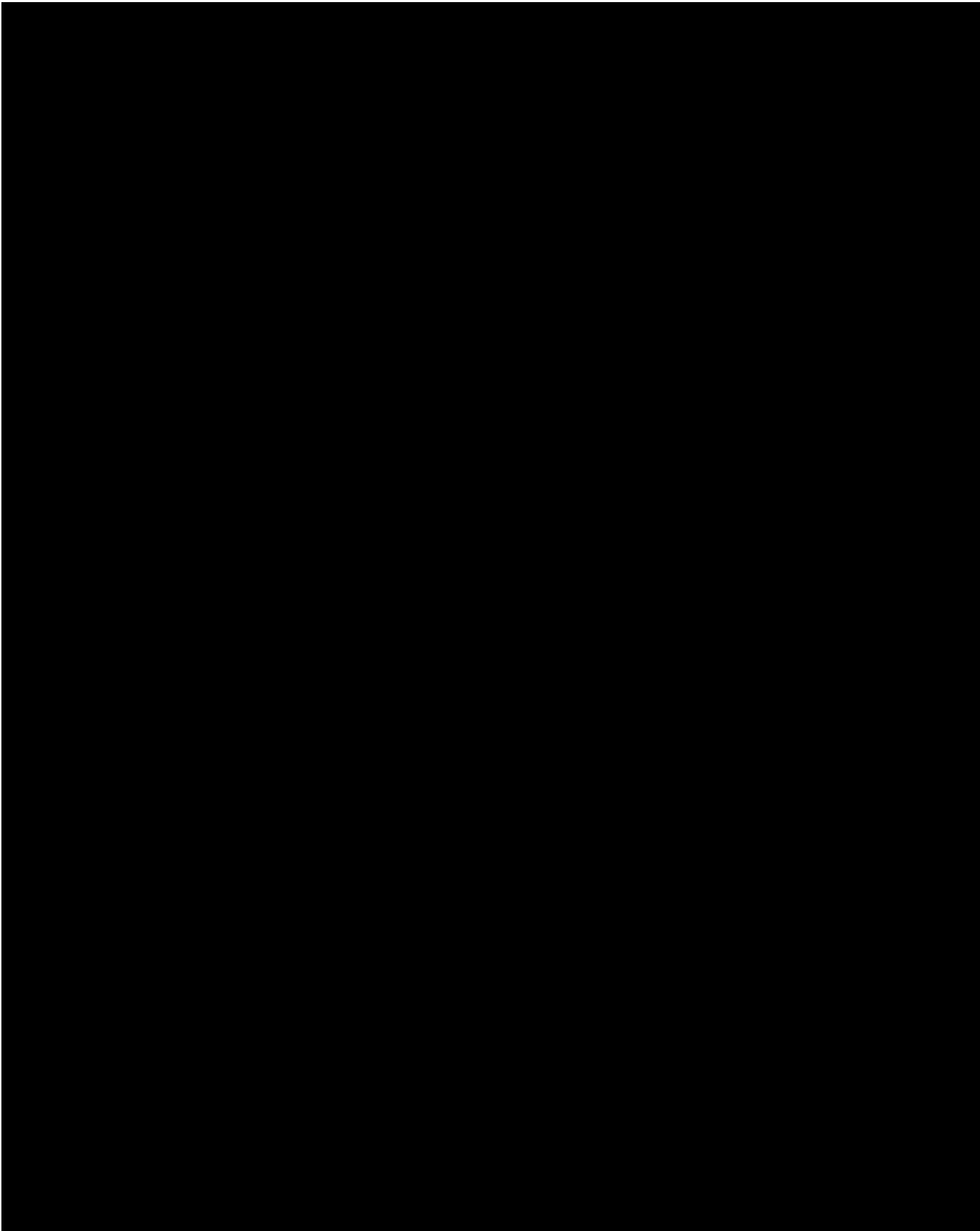
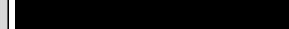
Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:

<http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:



CBG 060050004013

Page 6 of 7



209.296.3344 888.386.5226
www.VolcanoLongDistance.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:

<http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:

Calling Detail Subtotal

\$0.00

Taxes and Other Charges

FEDERAL EXCISE TAX	0.06
CHCF-A	0.14
911 STATE TAX	0.30
UNIVERSAL LIFELINE SURCHARGE	0.96
CPUC REIMBURSEMENT FEE	0.07
CA RELAY DEVICE FUNDS	0.20
CALIFORNIA TELECONNECT FUND	0.37
TAX ADJUSTMENT - UNLIMITED	-0.20
CALIF ADV SERVICES FUND	0.19

Subtotal

\$2.09

Total New Volcano Long Distance Charges

\$32.04

Total Charges Due Volcano Long Distance

\$32.04



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges

Volcano Internet Provider summary

Beginning Balance	69.95
ONLINE BANK PAYMENT -Thank You! 03/09/15	-69.95
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 5 UP TO 20 Mg BROADBAND	67.00
-------------------------------	-------

Subtotal

Total New Volcano Internet Provider Charges

Total Charges Due Volcano Internet Provider

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO: <http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$154.68	\$154.68	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

154.68

PAYMENT -Thank You! 03/10/15

-154.68

Balance Forward

\$0.00

New Charges

Volcano Vision

154.68

Total New Charges

\$154.68

Total Amount Due

\$154.68

Save Stamps and Headaches and Pay Online!

View or pay your bill online with Ebill by selecting "Ebill" at <http://www.volcano.net> (right side of upper menu bar). Set up an autopay rule and never worry about missing a payment again.
Smart phone users! Scan the code at the right and use the token on your bill for even more convenience.



Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

10000091345000015468

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$154.68	\$154.68	04/09/2015	



JACKSON CA 95642-9422

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:

<http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:

Volcano Vision Charges

Volcano Vision summary

Beginning Balance

154.68

PAYMENT -Thank You! 03/10/15

-154.68

Balance Forward

\$0.00

Charges and Credits

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Subtotal

[REDACTED]

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]

[REDACTED]

[REDACTED]

BROADBAND L5-UP TO 20Mg BROADBAND

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Subtotal

67.00

Taxes and Other Charges

AMADOR COUNTY FRANCHISE FEE
FCC REGULATORY FEE

2.47

0.09

Subtotal

\$2.56

Total New Volcano Vision Charges

\$154.68

Total Charges Due Volcano Vision

\$154.68



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$81.56	\$81.56	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 81.24
 Payment at V03 -Thank You! 03/12/15 -81.24

Balance Forward

\$0.00

New Charges

Volcano Telephone Company 31.65
 Volcano Long Distance 9.96
 Volcano Internet Provider 39.95

Total New Charges

\$81.56

Total Amount Due

\$81.56

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

☐ Check here for address
 changes and complete
 information on reverse.

100000083340000008156

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$81.56	\$81.56	04/09/2015	



PINE GROVE CA 95665-0155

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





209.296.7502 888.886.5226
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges**Volcano Telephone Company summary**

Beginning Balance	31.66
Payment at [REDACTED]	-31.66
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal**Taxes and Other Charges**

@FEDERAL EXCISE TAX	0.92
@** FEDERAL UNIVERSAL SVC CHG	1.39
@CHCF-A	0.07
@911 STATE TAX	0.15
@UNIVERSAL LIFELINE SURCHARGE	0.49
@CA RELAY DEVICE FUNDS	0.10
@CALIFORNIA TELECONNECT FUND	0.19
@CALIF ADV SERVICES FUND	0.09

Subtotal

Total New Volcano Telephone Company Charges	\$31.65
Total Charges Due Volcano Telephone Company	\$31.65



209.296.3344 888.386.5226
www.VolcanoLongDistance.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Long Distance Charges

Beginning Balance 9.63

Volcano Long Distance summary

Payment [REDACTED] -9.63

Balance Forward \$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

Subtotal [REDACTED]

Calling Detail**Optional Calling Plans****PLATINUM ADVANTAGE**

Date	Time	Place	Number	Type	Rate	Min.	Amount
------	------	-------	--------	------	------	------	--------

Optional Calling Plan Subtotal \$5.00

Calling Detail Subtotal \$5.00

Taxes and Other Charges

FEDERAL EXCISE TAX 0.00

CHCF-A 0.00

911 STATE TAX 0.00

UNIVERSAL LIFELINE SURCHARGE 0.01

CPUC REIMBURSEMENT FEE 0.00

CA RELAY DEVICE FUNDS 0.00

CALIFORNIA TELECONNECT FUND 0.00

Subtotal \$0.01

Total New Volcano Long Distance Charges \$9.96

Total Charges Due Volcano Long Distance \$9.96



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges

Beginning Balance	39.95
Volcano Internet Provider summary	
Payment at	-39.95
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 4 UP TO 12 Mg BROADBAND	0

Subtotal

Total New Volcano Internet Provider Charges

Total Charges Due Volcano Internet Provider

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$103.51	\$103.51	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 6.92
Payment at V03 -Thank You! 02/25/15 -6.92

Balance Forward

\$0.00

New Charges

*Volcano Telephone Company 31.56
Volcano Internet Provider 71.95

*Company not billed in prior month

Total New Charges \$103.51

Total Amount Due \$103.51

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Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

100000920660000010351

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$103.51	\$103.51	04/09/2015	



PIONEER CA 95666-0422

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





209.296.7502 888.886.5226
www.VolcanoCommunications.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Telephone Company Charges

Beginning Balance

0.00

Volcano Telephone Company summary

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

*@ Non-payment of this charge(s) may result in disconnection of your Basic Service.***Subtotal****Taxes and Other Charges**

@FEDERAL EXCISE TAX	0.92
@** FEDERAL UNIVERSAL SVC CHG	1.39
@CHCF-A	0.07
@911 STATE TAX	0.15
@UNIVERSAL LIFELINE SURCHARGE	0.49
@CA RELAY DEVICE FUNDS	0.10
@CALIFORNIA TELECONNECT FUND	0.19

Subtotal

\$3.31

Total New Volcano Telephone Company Charges

\$31.56

Total Charges Due Volcano Telephone Company

\$31.56



209.296.7574 888.986.5226
www.Volcano.net

Customer Name:
Account Number:
Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges

Beginning Balance	6.92
Volcano Internet Provider summary	
Payment at	-6.92
Balance Forward	\$0.00
Monthly Charges for April 1, 2015 to April 30, 2015	
LEVEL 5 UP TO 20 Mg BROADBAND	67.00
Subtotal	
Total New Volcano Internet Provider Charges	
Total Charges Due Volcano Internet Provider	

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If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$145.65	\$137.43	\$283.08	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 155.65
Credit 03/24/15 50/50 REFERRAL, APRIL -10.00

Balance Forward \$145.65

New Charges

Volcano Vision 137.43

Total New Charges \$137.43

Total Amount Due \$283.08

Save Stamps and Headaches and Pay Online!

View or pay your bill online with Ebill by selecting "Ebill" at <http://www.volcano.net> (right side of upper menu bar). Set up an autopay rule and never worry about missing a payment again.
Smart phone users! Scan the code at the right and use the token on your bill for even more convenience.



Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

10000091691000028308

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$145.65	\$137.43	\$283.08	04/09/2015	



JACKSON CA 95642-9422

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665



CBG 060050004023

Page 2 of 2



209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:
Account Number:
Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Vision Charges

Beginning Balance 155.65

Volcano Vision summary

Credit 03/24/15 50/50 REFERRAL, APRIL -10.00

Balance Forward \$145.65

Charges and Credits

[REDACTED] 0.00
[REDACTED] 0.00
[REDACTED] 0.00
[REDACTED] 0.00
[REDACTED])

Subtotal

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]
[REDACTED]
BROADBAND L5-UP TO 20Mg BROADBAND 67.00
[REDACTED]
[REDACTED]
[REDACTED]

Subtotal \$179.67

Taxes and Other Charges

AMADOR COUNTY FRANCHISE FEE 1.99
FCC REGULATORY FEE 0.09

Subtotal \$2.08

Total New Volcano Vision Charges \$137.43

Total Charges Due Volcano Vision \$283.08

CBG 060050004023

Page 1 of 2



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$145.65	\$137.43	\$283.08	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 155.65
Credit 03/24/15 50/50 REFERRAL, APRIL -10.00

Balance Forward

\$145.65

New Charges

Volcano Vision 137.43

Total New Charges

\$137.43

Total Amount Due

\$283.08

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209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address changes and complete information on reverse.

10000091691000028308

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$145.65	\$137.43	\$283.08	04/09/2015	



JACKSON CA 95642-9422

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Vision Charges

Beginning Balance 155.65

Volcano Vision summary

Credit 03/24/15 50/50 REFERRAL, APRIL -10.00

Balance Forward \$145.65

Charges and Credits

Late Charge 2.18

Credit DVR 12 month credit of \$3.50 -3.50

Credit INTERNET+TV BUNDLE DISCOUNT 20Mb -10.00

Credit Internet/Video Bundle Discount -10.00

Credit PROMO DISCOUNT (12 months) -23.00

Subtotal -\$44.32

Monthly Charges for April 1, 2015 to April 30, 2015

DVR CONVERTER EQUIPMENT Qty:2 27.98

BASIC PACK CATV FEATURE 74.99

BROADBAND L5-UP TO 20Mb BROADBAND 67.00

BROADCAST TV FEE PASS-THRU CATV FEATURE 6.75

MODEM TECHNOLOGY FEE EQUIPMENT 2.95

VIDEO ON DEMAND CATV FEATURE No Charge

Subtotal \$179.67

Taxes and Other Charges

AMADOR COUNTY FRANCHISE FEE 1.99

FCC REGULATORY FEE 0.09

Subtotal \$2.08

Total New Volcano Vision Charges

\$137.43

Total Charges Due Volcano Vision

\$283.08

CBG 060050005001

Page 1 of 4



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$156.23	\$156.23	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

156.29

PAYMENT -Thank You! 03/07/15

-156.29

Balance Forward

\$0.00

New Charges

Volcano Telephone Company from [REDACTED]

48.14

Volcano Telephone Company from [REDACTED]

48.14

Volcano Internet Provider from ([REDACTED])

59.95

Total New Charges

\$156.23

Total Amount Due

\$156.23

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Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

☐ Check here for address
 changes and complete
 information on reverse.

100000201840000015623

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$156.23	\$156.23	04/09/2015	



JACKSON CA 95642-9670

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
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USE THIS ENROLLMENT TOKEN:	
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Volcano Telephone Company Charges from

Beginning Balance

48.17

Volcano Telephone Company summary

PAYMENT -Thank You! 03/07/15

-48.17

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

Taxes and Other Charges

@FEDERAL EXCISE TAX	1.40
@** FEDERAL UNIVERSAL SVC CHG	2.12
@CHCF-A	0.11
@911 STATE TAX	0.23
@UNIVERSAL LIFELINE SURCHARGE	0.74
@CPUC REIMBURSEMENT FEE	0.06
@CA RELAY DEVICE FUNDS	0.15
@CALIFORNIA TELECONNECT FUND	0.29
@CALIF ADV SERVICES FUND	0.14

Subtotal

\$5.24

Total New Volcano Telephone Company Charges from

\$48.14

Total Charges Due Volcano Telephone Company from

\$48.14



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges from		
Beginning Balance		59.95
Volcano Internet Provider summary		
PAYMENT -Thank You! 03/07/15		-59.95
	Balance Forward	\$0.00
Monthly Charges for April 1, 2015 to April 30, 2015		
LEVEL 4 UP TO 12 Mg BROADBAND		57.00
	Subtotal	
Total New Volcano Internet Provider Charges from		
Total Charges Due Volcano Internet Provider from		



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Telephone Company Charges from [REDACTED]
Volcano Telephone Company summary

Beginning Balance	48.17
PAYMENT -Thank You! 03/07/15	-48.17
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

Taxes and Other Charges

@FEDERAL EXCISE TAX	1.40
@** FEDERAL UNIVERSAL SVC CHG	2.12
@CHCF-A	0.11
@911 STATE TAX	0.23
@UNIVERSAL LIFELINE SURCHARGE	0.74
@CPUC REIMBURSEMENT FEE	0.06
@CA RELAY DEVICE FUNDS	0.15
@CALIFORNIA TELECONNECT FUND	0.29
@CALIF ADV SERVICES FUND	0.14

Subtotal

\$5.24

Total New Volcano Telephone Company Charges from [REDACTED]

\$48.14

Total Charges Due Volcano Telephone Company from [REDACTED]

\$48.14

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.

CBG 060090004001

Page 1 of 4



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$7.68	\$336.26	\$343.94	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 337.68
 ONLINE BANK PAYMENT -Thank You! 03/06/15 -330.00

Balance Forward

\$7.68

New Charges

Volcano Telephone Company from 43.75
 Volcano Vision from (242.56
 Volcano Internet Provider from 49.95

Total New Charges

\$336.26

Total Amount Due

\$343.94

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

☐ Check here for address
 changes and complete
 information on reverse.

10000001156000034394

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$7.68	\$336.26	\$343.94	04/09/2015	



WEST POINT CA 95255-0892

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:

<http://volcanotel.billtrust.com>

USE THIS ENROLLMENT TOKEN:

Volcano Vision Charges from

Beginning Balance

242.56

Volcano Vision summary

ONLINE BANK PAYMENT -Thank You! 03/06/15

-242.56

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

Subtotal

Taxes and Other Charges

CALAVERAS COUNTY FRANCHISE FEE

11.20

FCC REGULATORY FEE

0.09

CALAVERAS COMMUNITY TV FEE

0.60

Subtotal

\$11.89

Total New Volcano Vision Charges from

\$242.56

Total Charges Due Volcano Vision from

\$242.56



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
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USE THIS ENROLLMENT TOKEN:	
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Volcano Telephone Company Charges from

Beginning Balance	43.79
Volcano Telephone Company summary	
ONLINE BANK PAYMENT -Thank You! 03/06/15	-43.79
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

Taxes and Other Charges

@FEDERAL EXCISE TAX	1.27
@** FEDERAL UNIVERSAL SVC CHG	1.39
@CHCF-A	0.11
@911 STATE TAX	0.24
@UNIVERSAL LIFELINE SURCHARGE	0.75
CPUC REIMBURSEMENT FEE	0.02
@CA RELAY DEVICE FUNDS	0.16
@CALIFORNIA TELECONNECT FUND	0.29
@CALIF ADV SERVICES FUND	0.15

Subtotal

Total New Volcano Telephone Company Charges from	\$43.75
Total Charges Due Volcano Telephone Company from	\$43.75



209.296.7574 888.986.5226
www.Volcano.net

Customer Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Internet Provider Charges from [REDACTED]

Beginning Balance	51.33
Volcano Internet Provider summary	
ONLINE BANK PAYMENT -Thank You! 03/06/15	-43.65
Balance Forward	\$7.68
Monthly Charges for April 1, 2015 to April 30, 2015	
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
LEVEL 5 UP TO 20 Mg BROADBAND	67.00
[REDACTED]	[REDACTED]
	btotal
Total New Volcano Internet Provider Charges from [REDACTED]	[REDACTED]
Total Charges Due Volcano Internet Provider from [REDACTED]	[REDACTED]

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.

CBG 060090004002

Page 1 of 4



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$129.92	\$129.92	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 38.85
Payment at V03 -Thank You! 03/05/15 -38.85

Balance Forward

\$0.00

New Charges

Volcano Telephone Company from 6.79

Volcano Vision from 63.18

Volcano Internet Provider from 59.95

Total New Charges

\$129.92

Total Amount Due

\$129.92

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

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changes and complete
information on reverse.

100000921940000012992

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$129.92	\$129.92	04/09/2015	



WEST POINT CA 95255-0944

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





209.274.2660 888.886.5226
www.VolcanoVision.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Vision Charges from

Beginning Balance

0.00

Volcano Vision summary

Balance Forward

\$0.00

Charges and Credits

Credit PROMO DISCOUNT (12 months)

-23.00

Subtotal

-\$23.00

Monthly Charges for April 1, 2015 to April 30, 2015

BASIC PACK CATV FEATURE

74.99

BROADCAST TV FEE PASS-THRU CATV FEATURE

6.75

VIDEO ON DEMAND CATV FEATURE

No Charge

Subtotal

\$81.74

Taxes and Other Charges

CALAVERAS COUNTY FRANCHISE FEE

3.75

FCC REGULATORY FEE

0.09

CALAVERAS COMMUNITY TV FEE

0.60

Subtotal

\$4.44

Total New Volcano Vision Charges from

\$63.18

Total Charges Due Volcano Vision from

\$63.18



209.296.7502 888.886.5226
 www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges from

Beginning Balance

0.00

Volcano Telephone Company summary

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

WP ULTS LINE SUPPORT CRED CREDIT

-11.86

FED BASELINE SUPPORT CRED CREDIT

-9.25

CALLER ID SELECTIVE BLOCK TELCO FEATURE

0.00

NON-PUBLISHED NUMBER TELCO FEATURE

0.00

@** INTERSTATE END USER A.C.S CHARGE

6.50

@ACCESS 293-LIFELINE TELCO SERVICE

21.20

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

\$6.59

Taxes and Other Charges

@FEDERAL EXCISE TAX

0.20

total

\$0.20

Total New Volcano Telephone Company Charges from

\$6.79

Total Charges Due Volcano Telephone Company from

\$6.79



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges from
Volcano Internet Provider summary

Beginning Balance

38.85

Payment at

-38.85

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 5 UP TO 20 Mg BROADBAND

67.00

Subtotal

\$59.95

Total New Volcano Internet Provider Charges from

\$59.95

Total Charges Due Volcano Internet Provider from

\$59.95

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$111.20	\$111.20	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

111.29

PAYMENT -Thank You! 03/20/15

-111.29

Balance Forward

\$0.00

New Charges

Volcano Telephone Company

61.25

Volcano Internet Provider

49.95

Total New Charges

\$111.20

Total Amount Due

\$111.20

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

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209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

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Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

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100000702980000011120

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$111.20	\$111.20	04/09/2015	



WEST POINT CA 95255-9706

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges

Beginning Balance 61.34

Volcano Telephone Company summary

PAYMENT -Thank You! 03/20/15 -61.34

Balance Forward \$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

Taxes and Other Charges

@FEDERAL EXCISE TAX	1.78
@** FEDERAL UNIVERSAL SVC CHG	1.39
@CHCF-A	0.17
@911 STATE TAX	0.36
@UNIVERSAL LIFELINE SURCHARGE	1.14
@CPUC REIMBURSEMENT FEE	0.09
@CA RELAY DEVICE FUNDS	0.24
@CALIFORNIA TELECONNECT FUND	0.44
@CALIF ADV SERVICES FUND	0.22

Subtotal \$5.83

Total New Volcano Telephone Company Charges \$61.25

Total Charges Due Volcano Telephone Company \$61.25



209.296.7574 888.986.5226
www.Volcano.net

Customer Name:
Account Number:
Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges

Beginning Balance 49.95

Volcano Internet Provider summary

PAYMENT -Thank You! 03/20/15 -49.95

Balance Forward \$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 4 UP TO 12 Mg BROADBAND 47.00

Subtotal

Total New Volcano Internet Provider Charges

Total Charges Due Volcano Internet Provider

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

March 1, 2015

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$349.89	\$349.89	03/11/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill

413.91

PAYMENT -Thank You! 02/17/15

-413.91

Balance Forward

\$0.00

New Charges

Volcano Telephone Company from [REDACTED]

67.80

Volcano Telephone Company from [REDACTED]

49.08

Volcano Telephone Company from [REDACTED]

49.08

Volcano Telephone Company from [REDACTED]

49.08

Volcano Internet Provider from [REDACTED]

59.95

Volcano Internet Provider from [REDACTED]

74.90

Total New Charges

\$349.89

Total Amount Due

\$349.89

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 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

March 1, 2015

Please make Check or
 Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
 Return portion with payment.

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 changes and complete
 information on reverse.

100000010300000034989

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$349.89	\$349.89	03/11/2015	



[REDACTED]
 LONG BEACH CA 90807-1907

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

March 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Telephone Company Charges from (209)293-1383 FORT MTN RANCH

Volcano Telephone Company summary

Beginning Balance

67.50

PAYMENT -Thank You! 02/17/15

-67.50

Balance Forward

\$0.00

Monthly Charges for March 1, 2015 to March 31, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

\$60.97

Taxes and Other Charges

@FEDERAL EXCISE TAX	1.97
@** FEDERAL UNIVERSAL SVC CHG	2.05
@CHCF-A	0.17
@911 STATE TAX	0.37
@UNIVERSAL LIFELINE SURCHARGE	1.17
CPUC REIMBURSEMENT FEE	0.03
@CA RELAY DEVICE FUNDS	0.39
@CALIFORNIA TELECONNECT FUND	0.45
@CALIF ADV SERVICES FUND	0.23

Subtotal

\$6.83

Total New Volcano Telephone Company Charges from [REDACTED]

\$67.80

Total Charges Due Volcano Telephone Company from [REDACTED]

\$67.80



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

March 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Telephone Company Charges from [REDACTED]

Volcano Telephone Company summary

Beginning Balance

48.88

PAYMENT -Thank You! 02/17/15

-48.88

Balance Forward

\$0.00

Monthly Charges for March 1, 2015 to March 31, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

\$43.80

Taxes and Other Charges

@FEDERAL EXCISE TAX

1.43

@** FEDERAL UNIVERSAL SVC CHG

2.05

@CHCF-A

0.11

@911 STATE TAX

0.24

@UNIVERSAL LIFELINE SURCHARGE

0.76

@CA RELAY DEVICE FUNDS

0.25

@CALIFORNIA TELECONNECT FUND

0.29

@CALIF ADV SERVICES FUND

0.15

Subtotal

\$5.28

Total New Volcano Telephone Company Charges from [REDACTED]

\$49.08

Total Charges Due Volcano Telephone Company from [REDACTED]

\$49.08



Customer Name:

Account Number:

Bill Date:

March 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges from		
Beginning Balance		59.95
Volcano Internet Provider summary		
PAYMENT -Thank You! 02/17/15		-59.95
Balance Forward		\$0.00
Monthly Charges for March 1, 2015 to March 31, 2015		
LEVEL 4 UP TO 12 Mg BROADBAND		57.00
MODEM TECHNOLOGY FEE EQUIPMENT		2.95
Subtotal		\$59.95
Total New Volcano Internet Provider Charges from		\$59.95
Total Charges Due Volcano Internet Provider from		\$59.95



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

March 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Telephone Company Charges from [REDACTED]

Volcano Telephone Company summary

Beginning Balance

48.88

PAYMENT -Thank You! 02/17/15

-48.88

Balance Forward

\$0.00

Monthly Charges for March 1, 2015 to March 31, 2015

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

[REDACTED]

Taxes and Other Charges

@FEDERAL EXCISE TAX

1.43

@** FEDERAL UNIVERSAL SVC CHG

2.05

@CHCF-A

0.11

@911 STATE TAX

0.24

@UNIVERSAL LIFELINE SURCHARGE

0.76

@CA RELAY DEVICE FUNDS

0.25

@CALIFORNIA TELECONNECT FUND

0.29

@CALIF ADV SERVICES FUND

0.15

Subtotal

\$5.28

Total New Volcano Telephone Company Charges from [REDACTED]

\$49.08

Total Charges Due Volcano Telephone Company from [REDACTED]

\$49.08



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

March 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Telephone Company Charges from [REDACTED]

Beginning Balance	48.88
Volcano Telephone Company summary	
PAYMENT -Thank You! 02/17/15	-48.88
Balance Forward	\$0.00
Monthly Charges for March 1, 2015 to March 31, 2015	
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
@ Non-payment of this charge(s) may result in disconnection of your Basic Service.	
Subtotal	[REDACTED]
Taxes and Other Charges	
@FEDERAL EXCISE TAX	1.43
@** FEDERAL UNIVERSAL SVC CHG	2.05
@CHCF-A	0.11
@911 STATE TAX	0.24
@UNIVERSAL LIFELINE SURCHARGE	0.76
@CA RELAY DEVICE FUNDS	0.25
@CALIFORNIA TELECONNECT FUND	0.29
@CALIF ADV SERVICES FUND	0.15
Subtotal	\$5.28
Total New Volcano Telephone Company Charges from [REDACTED]	\$49.08
Total Charges Due Volcano Telephone Company from [REDACTED]	\$49.08



Customer Name:

Account Number:

Bill Date:

March 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges from		
Beginning Balance		139.82
Volcano Internet Provider summary		
PAYMENT -Thank You! 02/17/15		-139.82
	Balance Forward	\$0.00
Monthly Charges for March 1, 2015 to March 31, 2015		
LEVEL 5 UP TO 20 Mg BROADBAND		67.00
	Subtotal	\$74.90
Total New Volcano Internet Provider Charges from		\$74.90
Total Charges Due Volcano Internet Provider from		\$74.90



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$35.56	\$128.34	\$163.90	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 155.56
ONLINE BANK PAYMENT -Thank You! 03/04/15 -120.00

Balance Forward

\$35.56

New Charges

Volcano Telephone Company 36.35
Volcano Long Distance 32.04
Volcano Internet Provider 59.95

Total New Charges

\$128.34

Total Amount Due

\$163.90

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

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209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

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Return portion with payment.

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information on reverse.

100000730920000016390

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$35.56	\$128.34	\$163.90	04/09/2015	



MOKELUMNE HILL CA 95245-9638

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges

Beginning Balance 36.26

Volcano Telephone Company summary

ONLINE BANK PAYMENT -Thank You! 03/04/15 -36.26

Balance Forward \$0.00

Charges and Credits

Late Charge 0.53

Subtotal \$0.53

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED] 0.00
[REDACTED] 0.00
[REDACTED] 0.00
[REDACTED] 0.00
[REDACTED] 0.00

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal [REDACTED]

Taxes and Other Charges

@FEDERAL EXCISE TAX 0.97

@** FEDERAL UNIVERSAL SVC CHG 1.39

@CHCF-A 0.09

@911 STATE TAX 0.16

@UNIVERSAL LIFELINE SURCHARGE 0.59

CPUC REIMBURSEMENT FEE 0.01

@CA RELAY DEVICE FUNDS 0.12

@CALIFORNIA TELECONNECT FUND 0.23

@CALIF ADV SERVICES FUND 0.11

Subtotal \$3.67

Total New Volcano Telephone Company Charges \$36.35

Total Charges Due Volcano Telephone Company \$36.35



209.296.7574 888.986.5226
www.Volcano.net

Customer Name:
Account Number:
Bill Date:

[REDACTED]
[REDACTED]
April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Internet Provider Charges

Beginning Balance

87.14

Volcano Internet Provider summary

ONLINE BANK PAYMENT -Thank You! 03/04/15

-51.58

Balance Forward

\$35.56

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 4 UP TO 12 Mg BROADBAND

57.00

[REDACTED]

Subtotal

[REDACTED]

Total New Volcano Internet Provider Charges

[REDACTED]

Total Charges Due Volcano Internet Provider

[REDACTED]

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CBG CBG 060090004006

Page 1 of 4



Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$130.72	\$130.72	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 130.90
 ONLINE BANK PAYMENT -Thank You! 03/02/15 -130.90

Balance Forward

\$0.00

New Charges

Volcano Telephone Company 48.73
 Volcano Long Distance 32.04
 Volcano Internet Provider 49.95

Total New Charges

\$130.72

Total Amount Due

\$130.72

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

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209.296.7502 888.886.5226
 P.O Box 1070 Pine Grove, CA 95665
 www.VolcanoCommunications.com

Customer Name: [REDACTED]

Account Number: [REDACTED]

Bill Date:

April 1, 2015

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 information on reverse.

100000752070000013072

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$130.72	\$130.72	04/09/2015	



SAN ANDREAS CA 95249-0344

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
 P.O. BOX 1070
 PINE GROVE, CA 95665





Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges

Volcano Telephone Company summary

Beginning Balance	48.79
ONLINE BANK PAYMENT -Thank You! 03/02/15	-48.79
Balance Forward	\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal

Taxes and Other Charges

@FEDERAL EXCISE TAX	1.36
@** FEDERAL UNIVERSAL SVC CHG	1.39
@CHCF-A	0.13
@911 STATE TAX	0.26
@UNIVERSAL LIFELINE SURCHARGE	0.86
CPUC REIMBURSEMENT FEE	0.03
@CA RELAY DEVICE FUNDS	0.18
@CALIFORNIA TELECONNECT FUND	0.33
@CALIF ADV SERVICES FUND	0.17

Subtotal

Total New Volcano Telephone Company Charges

\$48.73

Total Charges Due Volcano Telephone Company

\$48.73

CBG CBG 060090004006

Page 4 of 4



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7574 888.986.5226
www.Volcano.net

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges

Beginning Balance

49.95

Volcano Internet Provider summary

ONLINE BANK PAYMENT -Thank You! 03/02/15

-49.95

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

LEVEL 4 UP TO 12 Mg BROADBAND

57.00

Subtotal

Total New Volcano Internet Provider Charges

Total Charges Due Volcano Internet Provider

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:
Account Number:
Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$172.65	\$173.90	\$346.55	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 264.56
PAYMENT -Thank You! 03/17/15 -91.91

Balance Forward

\$172.65

New Charges

Volcano Telephone Company from 50.87
Volcano Telephone Company from 48.08
Volcano Internet Provider from 74.95

Total New Charges

\$173.90

Total Amount Due

\$346.55

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:
Account Number:
Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

100000027400000034655

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$172.65	\$173.90	\$346.55	04/09/2015	



POLAND SPRING ME 04274-6374

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





209.296.7502 888.886.5226
www.VolcanoCommunications.com

Customer Name:
Account Number:
Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges from

Volcano Telephone Company summary

Beginning Balance 58.07

PAYMENT -Thank You! 03/17/15 -8.48

Balance Forward \$49.59

Charges and Credits

Late Charge 2.59

Subtotal \$2.59

Monthly Charges for April 1, 2015 to April 30, 2015

CALLER ID SELECTIVE BLOCK TELCO FEATURE 0.00

NON-PUBLISHED NUMBER TELCO FEATURE 0.00

@** INTERSTATE END USER A.C.M CHARGE 9.20

@ACCESS RECOVERY CHARGE CHARGE 3.00

@ACCESS 295 - MULTILINE BUS TELCO SERVICE 30.70

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal \$42.90

Taxes and Other Charges

@FEDERAL EXCISE TAX 1.48

@** FEDERAL UNIVERSAL SVC CHG 2.12

@CHCF-A 0.12

@911 STATE TAX 0.23

@UNIVERSAL LIFELINE SURCHARGE 0.80

CPUC REIMBURSEMENT FEE 0.00

@CA RELAY DEVICE FUNDS 0.17

@CALIFORNIA TELECONNECT FUND 0.31

@CALIF ADV SERVICES FUND 0.15

ubtotal \$5.38

Total New Volcano Telephone Company Charges from \$50.87

Total Charges Due Volcano Telephone Company from \$100.46



209.296.7574 888.986.5226
www.Volcano.net

Customer Name:
Account Number:
Bill Date:

April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Internet Provider Charges from

Beginning Balance	149.90
Volcano Internet Provider summary	
PAYMENT -Thank You! 03/17/15	-74.95
Balance Forward	\$74.95
Monthly Charges for April 1, 2015 to April 30, 2015	
LEVEL 5 UP TO 20 Mg BROADBAND	67.00
	5
	\$74.95
Total New Volcano Internet Provider Charges from	\$74.95
Total Charges Due Volcano Internet Provider from	\$149.90

btotat



209.296.7502 888.886.5226
www.VolcanoCommunications.com

Customer Name:
Account Number:
Bill Date:

April 1, 2015

e 4 of 4

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges from (209)295-1239

Beginning Balance	56.59
Volcano Telephone Company summary	
PAYMENT -Thank You! 03/17/15	-8.48
Balance Forward	\$48.11

Monthly Charges for April 1, 2015 to April 30, 2015

@ Non-payment of this charge(s) may result in disconnection of your Basic Service.

Subtotal \$42.90

Taxes and Other Charges

@FEDERAL EXCISE TAX	1.40
@** FEDERAL UNIVERSAL SVC CHG	2.12
@CHCF-A	0.11
@911 STATE TAX	0.23
@UNIVERSAL LIFELINE SURCHARGE	0.74
@CA RELAY DEVICE FUNDS	0.15
@CALIFORNIA TELECONNECT FUND	0.29
@CALIF ADV SERVICES FUND	0.14

Subtotal \$5.18

Total New Volcano Telephone Company Charges from	\$48.08
Total Charges Due Volcano Telephone Company from	\$96.19

Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.

CBG 060170319001

Page 1 of 3



Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$91.51	\$91.51	04/09/2015	

Account Summary

Beginning Balance

Total Amount Due from Prior Bill 71.52
ONLINE BANK PAYMENT -Thank You! 03/06/15 -71.52

Balance Forward

\$0.00

New Charges

Volcano Telephone Company 31.56
Volcano Internet Provider 59.95

Total New Charges

\$91.51

Total Amount Due

\$91.51

The Deaf and Disabled Telecommunication Program (DDTP) is a state-mandated program of the California Public Utilities Commission (CPUC). At no cost, DDTP provides specialized telephones and relay services to Californians with difficulty hearing, seeing, speaking, remembering or moving, through the California Telephone Access Program (CTAP) and the California Relay Service (CRS), respectively. For an application or more information, please visit www.CaliforniaPhones.org or call 800-806-1191.

Please detach and return the lower portion with your payment



209.296.7502 888.886.5226
P.O Box 1070 Pine Grove, CA 95665
www.VolcanoCommunications.com

Customer Name:

Account Number:

Bill Date:

April 1, 2015

Please make Check or
Money Order payable to:
Volcano Telephone Company
Do Not Send Cash
Return portion with payment.

☐ Check here for address
changes and complete
information on reverse.

10000082603000009151

Balance Forward	New Charges	Total Amount Due	Due Date	Amount Paid
\$0.00	\$91.51	\$91.51	04/09/2015	



KIRKWOOD CA 95646-0224

REMITTANCE ADDRESS

VOLCANO TELEPHONE COMPANY
P.O. BOX 1070
PINE GROVE, CA 95665





Customer Name:

Account Number:

Bill Date:

April 1, 2015

209.296.7502 888.886.5226
www.VolcanoCommunications.com

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	

Volcano Telephone Company Charges**Volcano Telephone Company summary**

Beginning Balance

31.57

ONLINE BANK PAYMENT -Thank You! 03/06/15

-31.57

Balance Forward

\$0.00

Monthly Charges for April 1, 2015 to April 30, 2015

*@ Non-payment of this charge(s) may result in disconnection of your Basic Service.***Subtotal****Taxes and Other Charges**

@FEDERAL EXCISE TAX

0.92

@** FEDERAL UNIVERSAL SVC CHG

1.39

@CHCF-A

0.07

@911 STATE TAX

0.15

@UNIVERSAL LIFELINE SURCHARGE

0.49

@CA RELAY DEVICE FUNDS

0.10

@CALIFORNIA TELECONNECT FUND

0.19

Subtotal

\$3.31

Total New Volcano Telephone Company Charges

\$31.56

Total Charges Due Volcano Telephone Company

\$31.56



209.296.7574 888.986.5226
www.Volcano.net

Customer Name: [REDACTED]
Account Number: [REDACTED]
Bill Date: April 1, 2015

TO VIEW AND PAY ONLINE GO TO:	http://volcanotel.billtrust.com
USE THIS ENROLLMENT TOKEN:	[REDACTED]

Volcano Internet Provider Charges		
Beginning Balance		39.95
Volcano Internet Provider summary		
ONLINE BANK PAYMENT -Thank You! 03/06/15		-39.95
	Balance Forward	\$0.00
Monthly Charges for April 1, 2015 to April 30, 2015		
LEVEL 4 UP TO 12 Mg BROADBAND		57.00
[REDACTED]		[REDACTED]
	Subtotal	[REDACTED]
Total New Volcano Internet Provider Charges		[REDACTED]
Total Charges Due Volcano Internet Provider		[REDACTED]

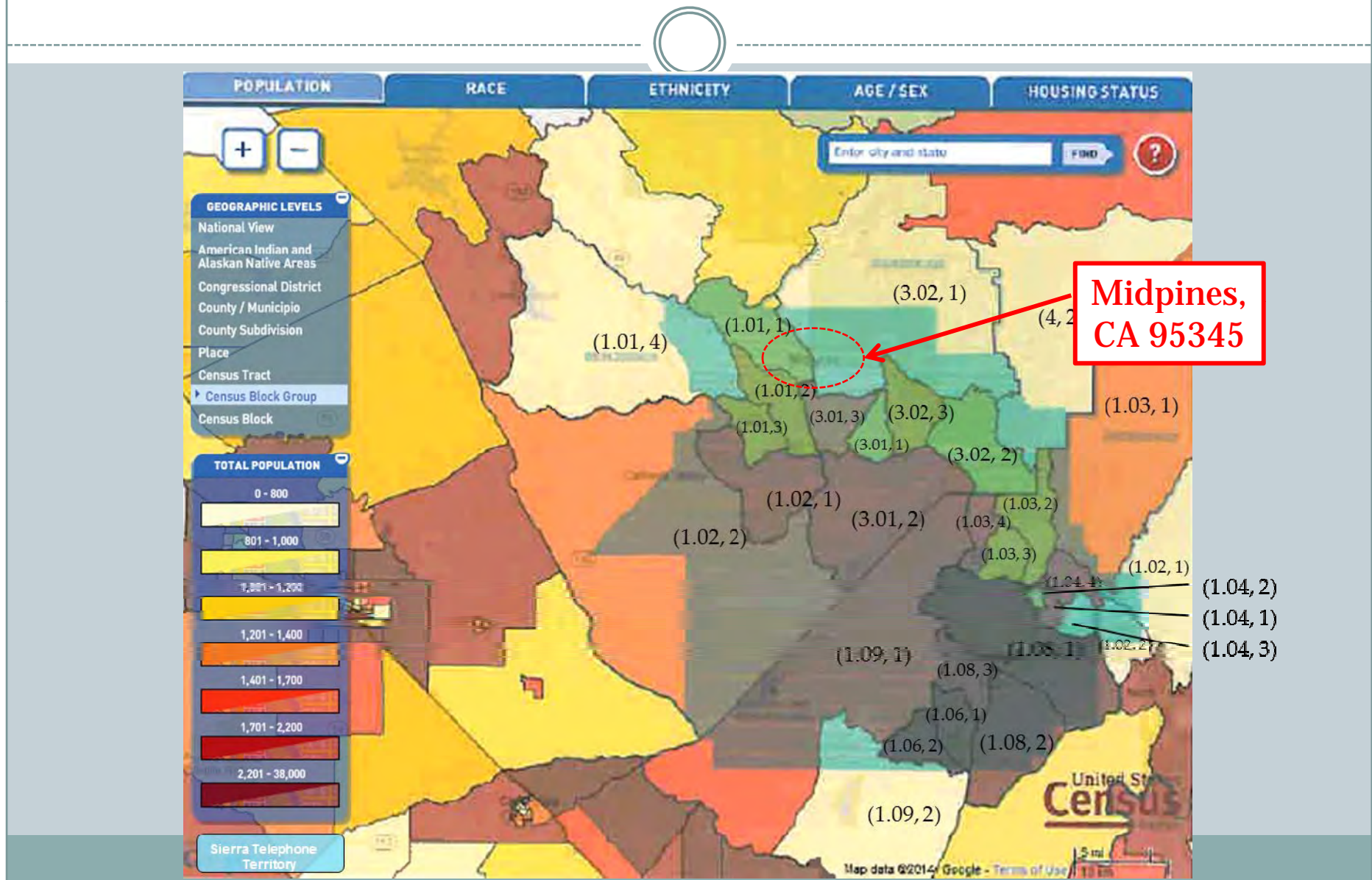
Effective April 1, 2015, the Federal Universal Service Charge (FUSC), as prescribed by the Federal Communications Commission (FCC), will increase from 16.8% to 17.4% as a result of an increase in the FCC's universal service fund contribution factor. The FUSC amount is calculated by multiplying the FCC's universal service fund contribution factor against your interstate service charge(s). The Federal Universal Service Fund program is designed to help keep local telephone service rates affordable for all customers, in all areas of the United States.

If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or e-mail: fccinfo@fcc.gov.

ATTACHMENT C

EXHIBIT 1

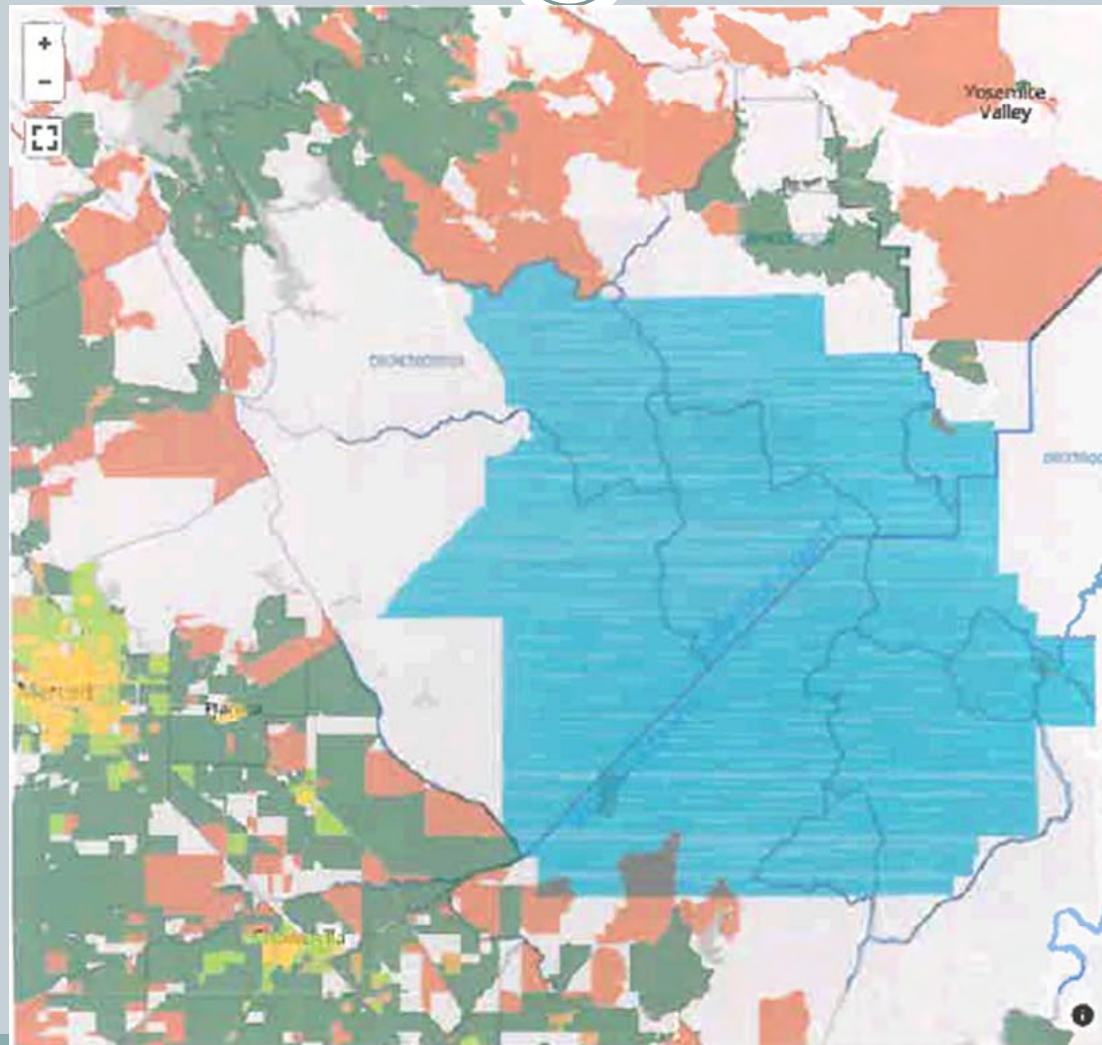
Census Map with Sierra Telephone Territory Overlay



Sierra Telephone Territory



Connect America Fund Map with Sierra Telephone Territory Overlay



Midpines CA, 95345

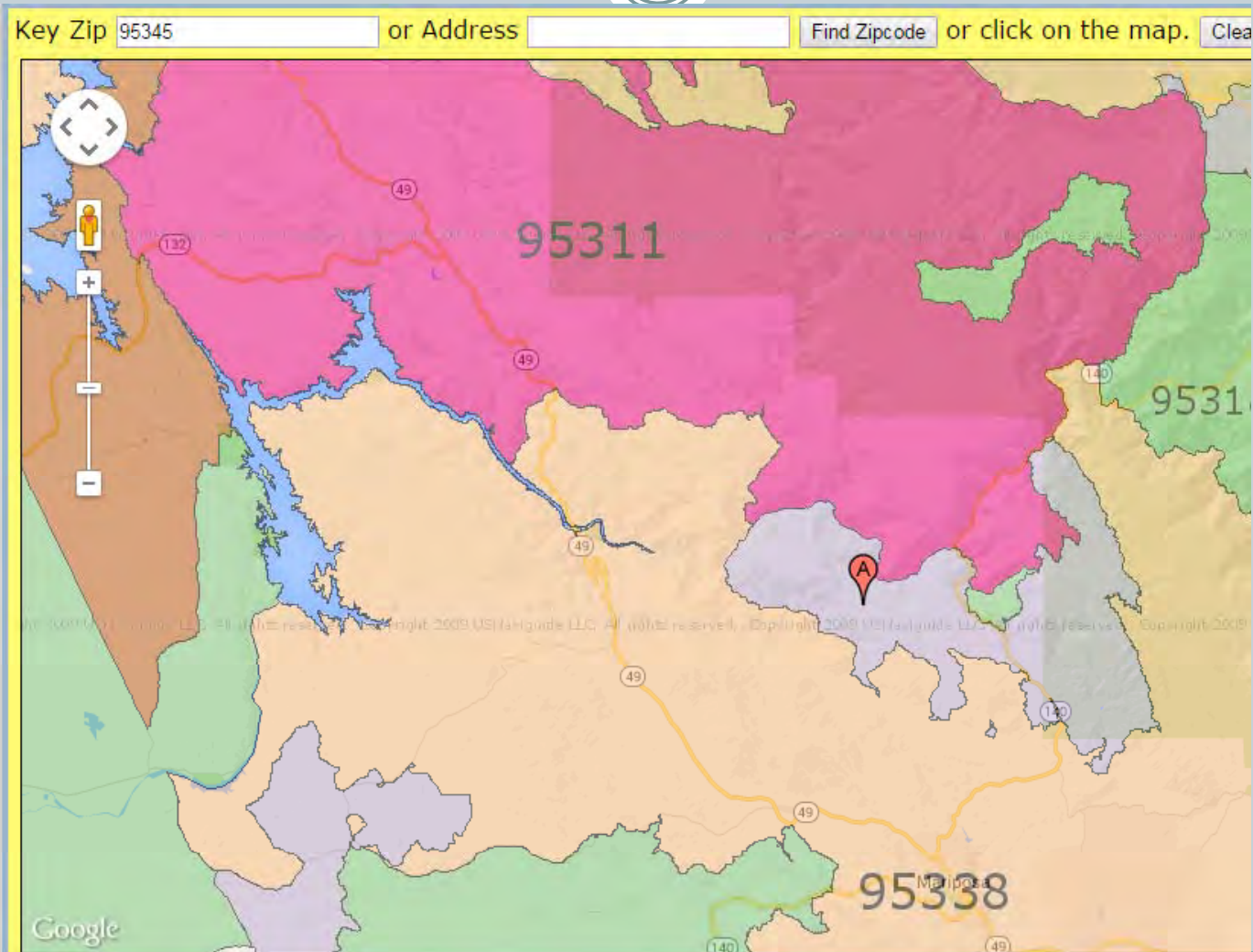


EXHIBIT 2



SIERRA TEL INTERNET

Welcome to Sierra Tel Internet

☒ Your Choice of Speeds

Choose the plan that meets your needs and your budget.

☒ Connect Multiple Computers with STI's Top-of-the-Line DSL Router

Advanced four port router with built-in firewall allows you to connect up to four computers via Ethernet. Or save money with a single port router. STI also offers a router with wireless capabilities.

[Sign Up for DSL Now](#)

The first step in ordering DSL is to sign up for service. An availability survey will then be conducted to verify the DSL speeds available to you. To start this process, you can call us at 559-683-4611, 209-966-3636, or toll free at 1-877-658-4611, or you can fill out our DSL Sign-Up form by clicking on the link below.

[Sierra Tel Internet DSL Sign-Up](#)

DSL Packages & Pricing

Basic DSL	Standard DSL
<ul style="list-style-type: none">• Typical download speeds of 2Mbps to 3Mbps and upload to 1Mbps• \$39.95 per month• 20 Mb personal website (at http://members.sti.net) with 500 MB of monthly file transfer• 24-hour friendly tech support• Access to STI News Groups (limited to 10GB/mo)• Free access to STI Wi-Fi Hot Spots• \$75 installation fee (may be waived if house splitter exists at premise)	<ul style="list-style-type: none">• Typical download speeds of 3Mbps to 5Mbps and upload to 1Mbps• \$49.95 per month• 20 Mb personal website (at http://members.sti.net) with 500 MB of monthly file transfer• 24-hour friendly tech support• Access to STI News Groups (limited to 10GB/mo)• Free access to STI Wi-Fi Hot Spots• \$75 installation fee (may be waived if house splitter exists at premise)
Premium DSL	Premium Plus DSL
<ul style="list-style-type: none">• Typical download speeds of 10Mbps to 12Mbps and upload to 1Mbps• \$69.95 per month• 20 Mb personal website (at http://members.sti.net) with 500 MB of monthly file transfer• 24-hour friendly tech support• Access to STI News Groups (limited to 10GB/mo)• Free access to STI Wi-Fi Hot Spots• \$75 installation fee (may be waived if house splitter exists at premise)	<ul style="list-style-type: none">• Typical download speeds of 10Mbps to 12Mbps and upload to 3Mbps• \$99.95 per month• 1 Block of 6 static IP numbers• 50 Mb personal website (at http://members.sti.net) with 500 MB of monthly file transfer• 24-hour friendly tech support• Access to STI News Groups (limited to 10GB/mo)• Free access to STI Wi-Fi Hot Spots• \$75 installation fee (may be waived if house splitter exists at premise)

DSL Options / Fees

- Single static IP number - \$2.95 month / \$9.95 setup
- Block of 6 static IP numbers - \$9.95 month / \$20.00 setup

DSL Equipment

- ZyXEL 1 Port ADSL Modem/Router - \$3.95 monthly rental or \$49.95 purchase





- ZyXEL 4 Port ADSL Modem/Wireless Router - \$5.95 monthly rental or \$79.95 purchase



- Premium Plus modem: \$129.95 (plus tax) purchase

- ZyXEL ADSL Modem/Router power adapter - \$15.00 purchase

	
	<ul style="list-style-type: none">• Ethernet Cable, 6 foot - \$5.00 purchase

You may pick up your DSL kit at the Sierra Tel office in Oakhurst or Mariposa for free. Standard shipping rates applied to DSL kits mailed to customers.

EXHIBIT 3



SIERRA TELEPHONE
PO BOX 219
OAKHURST CA 93644



Visit us on the web
www.SierraTel.com

For All Billing Inquiries, call 1-209-966-3636

Account Number: [REDACTED]
Account Name: [REDACTED]
Bill Date: April 15, 2015
Due Date: May 4, 2015

RECYCLE FOR EARTH DAY



Time for Spring Cleaning!
Bring old telephone books
to any Sierra Tel location
during the month of April
for recycling.

We thank you (and so does Mother Earth).

Account Summary

Last Month

Balance from last statement	102.68
Payment Received 03/17/2015	102.68
Thank You Balance	\$0.00

This Month

Telephone Charges	30.59
Internet Charges	69.95
*FEDERAL TAX	0.95
*CA 911 TAX	0.16
*UNIV LIFE LN TEL SVC SRCH	0.51
*CHCF-A	0.07
*STATE REGULATORY FEE	0.04
*COMM DEV FUND DEAF/DSBLD	0.11
*CHCF-B	0.00
*CA TELECONNECT FUND	0.20
*CASF	0.10
Current Charges	\$102.68

Total Amount Due \$102.68

0118 - 742T

*** DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT ***



SIERRA TEL

SIERRA TELEPHONE
PO BOX 219
OAKHURST CA 93644

☐ FOR CHANGE OF ADDRESS: Please check here
and complete form on reverse. Thank you.

Account Number: [REDACTED]
Bill Date: April 15, 2015
Due Date: May 4, 2015
BILL NUMBER: [REDACTED]

[REDACTED]
MIDPINES CA 95345-9710 ✓

Remit To:
SIERRA TELEPHONE
PO BOX 219
OAKHURST CA 93644-0219



01182000001994000000102682

Balance Due - Please Remit: \$102.68

Amount
Enclosed: \$

MONTHLY BILL FOR SERVICE

You are responsible for payment of authorized charges on your bill. Your payment is DUE when you receive your bill and becomes DELINQUENT TWENTY-TWO (22) calendar days thereafter. Failure to pay charges for basic flat rate single line service charges, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5, including all mandated surcharges and taxes (i.e. the charges designated with an * on your telephone bill) may result in a disconnection of telephone service. Other services, such as the ability to make toll calls, may be restricted if not paid. Optional services may be discontinued. Other action to collect unpaid accounts may also be taken. If your service is disconnected for non-payment, you must pay the delinquent amount and a charge to reconnect your service. You may also be required to pay a deposit.

You may make a payment by:

- (a) Paying in person at a Sierra Telephone Business Office or at the Sierra Tel Business Center. Cash, check, money order, debit cards, and credit cards are accepted.
- (b) Mailing a check or money order to: Sierra Telephone, Post Office Box 219, Oakhurst, California 93644-0219.
- (c) Depositing your payment in the drive through payment drop box in front of one of our Business Office locations or in the deposit box located at the front door of each Business Office.
- (d) Enrolling in an Automatic Payment "AutoPay" Option utilizing a bank or credit union checking account or valid credit card account.
- (e) Contacting the Business Office and authorizing a one-time debit card, credit card, or electronic check (eCheck) payment.
- (f) Visiting our website at www.sierratelephone.com to make an online electronic payment. One-time and Automatic Payment "AutoPay" options are available.

All of the above options are available to the customer without charge by Sierra Telephone; however the bank, credit union, credit card vendor, or debit card vendor may charge a fee.

Business Office locations and contact information can be found in the Sierra Telephone directory or on the website.

RULE REGARDING DISPUTED BILLS

Should you question this bill, please request an explanation from the utility by calling the telephone number on the front of your bill. If you thereafter believe you have been billed incorrectly, send the bill and a statement supporting your belief that the bill is not correct to:

CALIFORNIA PUBLIC UTILITIES COMMISSION
CONSUMER AFFAIRS BRANCH
505 VAN NESS AVENUE
SAN FRANCISCO, CALIFORNIA 94102-3214

To avoid having your service disconnected if the bill has not been paid, enclose a deposit for the amount of the bill made payable to the California Public Utilities Commission (CPUC). The commission will review the basis of the billed amount, communicate the results of the review to the parties and make disbursement of the deposit. The commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of service, general level of rates, pending rate applications, directory advertisements, and nonregulated products and services. If you have a complaint you cannot resolve with us, write The California Public Utilities Commission at Consumers Affairs Branch at the above address or at a consumer-affairs@cpuc.ca.gov or call:

1-800-649-7570 (TOLL FREE CALL) OR 1-415-703-1170 (DIRECT DIAL)
1-800-229-6846 (TDD/TTY for the speech and hearing impaired)

If your complaint concerns interstate or international calling, write the Federal Communications Commission (FCC), Consumer and Governmental Affairs Bureau (CGB), 445 12th Street SW Washington, DC 20554-0005, or at fcinfo@fcc.gov, OR call 1-888-225-5322 or TDD/TTY 1-888-835-5322. Note: the CPUC handles complaints of both interstate and intrastate unauthorized carrier changes ("slamming"). The California Consumer Protection Rules are available online at www.cpuc.ca.gov.

NEW BILLING ADDRESS

ADDRESS: _____

CITY/ST: _____ ZIP CODE: _____

TELEPHONE: (____) _____

SIGNATURE: _____



For All Billing Inquiries, call 1-209-966-3636

Account Number: [REDACTED]

Account Name: [REDACTED]

Due Date: May 4, 2015

Visit our website at www.SierraTel.com

Page 3

FOR ALL BILLING INQUIRIES

OAKHURST 559-683-4611 MARIPOSA 209-966-3636

TOLL FREE 1-877-658-4611

FEDERAL UNIVERSAL SERVICE CHARGE

SIERRA TELEPHONE CUSTOMERS:

EFFECTIVE APRIL 1, 2015, THE AMOUNT OF THE FEDERAL UNIVERSAL SERVICE CHARGE (FUSC) INCREASED AS A RESULT OF AN INCREASE IN THE FEDERAL COMMUNICATIONS COMMISSION'S (FCC) UNIVERSAL SERVICE FUND CONTRIBUTION FACTOR FROM 16.8% TO 17.4%. THE NEW FUSC AMOUNT IS CALCULATED BY MULTIPLYING SIERRA TELEPHONE INTERSTATE ACCESS SERVICE CHARGES BY THE FCC'S UNIVERSAL SERVICE CONTRIBUTION FACTOR. THE FEDERAL UNIVERSAL SERVICE FUND PROGRAM IS DESIGNED TO HELP KEEP LOCAL TELEPHONE SERVICE RATES AFFORDABLE FOR ALL CUSTOMERS, IN ALL AREAS OF THE UNITED STATES.

SIERRA TELEPHONE

OAKHURST 559-683-4611 MARIPOSA 209-966-3636

TOLL FREE 1-877-658-4611

Current Telephone Service

Non-Payment of charges noted with an asterisk (*) may result in disconnection of your local telephone service

Telephone No [REDACTED]

Monthly Charges

Service	Qty	Amount	Total
---------	-----	--------	-------

Charges for 04/15/15-05/14/15 - 1 MONTH

Subtotal Monthly Charges			\$30.59
---------------------------------	--	--	----------------

The company you have chosen for your interLATA calls (long distance calls outside your local toll calling area) is NO CARRIER CHOSEN

The company you have chosen for your intraLATA calls (long distance calls inside your local toll calling area) is NO CARRIER CHOSEN

Government Fees and Taxes

	Total
*FEDERAL TAX	0.95
*CA 911 TAX	0.16
*UNIV LIFE LN TEL SVC SRCH	0.51
*CHCF-A	0.07
*STATE REGULATORY FEE	0.04
*COMM DEV FUND DEAF/DSBLD	0.11

Government Fees and Taxes

*CHCF B	0.00
*CA TELECONNECT FUND	0.20
*CASF	0.10

Subtotal Government Fees and Taxes	\$2.14
---	---------------

Total	\$32.73
--------------	----------------

Current Internet Service

Internet ID D [REDACTED]

Monthly Charges

Service	Qty	Amount	Total
---------	-----	--------	-------

Charges for 04/15/15-05/14/15 - 1 MONTH

Charges billed on behalf of SIERRA TEL INTERNET			
STL DSL PREMIUM	1	69.95	69.95

Subtotal Monthly Charges			\$69.95
---------------------------------	--	--	----------------



SIERRA TEL

For All Billing Inquiries, call 1-209-966-3636

Account Number:

Account Name:

Due Date: May 4, 2015

Visit our website at www.SierraTel.com

Page 4

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Welcome to Geocoder

U.S. Department of Commerce | Blogs | Index A-Z | Glossary | FAQs

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Geography

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Infographics, Publications

Data

Tools, Developers

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Press, Events, Blogs

FIND LOCATIONS USING

One Line

Address

Address Batch

FIND GEOGRAPHIES USING...

One Line

Address

Address Batch

Geographic Coordinates

ABOUT DATA...

Benchmarks

Vintages

Find Address Results

Street

4734 CARSTENS RD

City

Midpines

State

CA

Zip

95345

Benchmark

Public_AR_Current

Vintage

Current_Current

Input

Street

Benchmark Public_AR_Current (4)

Vintage Current_Current (4)

Matched Address

Coordinates X -119 91014 Y 37 54735

Tiger Line Id 102462101 Side L

Address Components

From Address

To Address

PreQualifier

PreDirection

PreType

Street Name

SuffixType

SuffixDirection

SuffixQualifier

City MIDPINES

State CA

Zip 95345

Geographies

Countries

OID

STATE 06

FUNCSTAT A

NAME Manposa County

AREAWATER 36268140

LSADC 06

CENTLON -119 9059401

BASENAME Manposa

INTPTLAT

COUNTYCC H1

MTFCC

COUNTY

CENTLAT

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OBJECTID 1460

Census Tracts

OID 207903717131335

STATE 06

FUNCSTAT S

NAME Census Tract 3 02

AREAWATER 842028

LSADC CT

CENTLON -119 8045753

BASENAME 3 02

INTPTLAT +37 5832557

MTFCC G5020

COUNTY 043

GEOID 06043000302

CENTLAT +37 5785011

INTPTLON -119 7651669

AREALAND 526600175

TRACT 000302

OBJECTID 25019

2010 Census Blocks

BLKGRP 1

OID 210403971395864

FUNCSTAT S

STATE 06

AREAWATER 8499

NAME Block 1124

SUFFIX

LSADC BK

CENTLON -119 9129724

LWBLKTYP B

BASENAME 1124

BLOCK 1124

INTPTLAT +37 5700335

MTFCC G5040

COUNTY 043

GEOID 060430003021124

CENTLAT +37 5699210

INTPTLON -119 9128599

AREALAND 9745836

OBJECTID 8130981

TRACT 000302

States

OID 2749018475066

STATE 06

FUNCSTAT A

NAME California

AREAWATER 20482742710

LSADC 00

CENTLON -119 5277380

STUSAB CA

BASENAME California

INTPTLAT +37 1551773

MTFCC G4000

STATENS 01779778

DIVISION 9

GEOID 06

CENTLAT +37 1547250

INTPTLON -119 5434183





REGION 4

AREALAND 403484332780

OBJECTID 1

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SIERRA TELEPHONE
PO BOX 219
OAKHURST CA 93644



Visit us on the web
www.SierraTel.com

For All Billing Inquiries, call 1-209-966-3636

Account Number:

Account Name:

Bill Date:

April 15, 2015

Due Date:

May 4, 2015

RECYCLE FOR EARTH DAY



Time for Spring Cleaning!
Bring old telephone books
to any Sierra Tel location
during the month of April
for recycling.

We thank you (and so does Mother Earth).

Account Summary

Last Month

Balance from last statement	153.55
Payment Received 04/01/2015	153.55
Thank You Balance	\$0.00

This Month

Telephone Charges	54.59
Long Distance Charges	14.54
Internet Charges	73.90
*FEDERAL TAX	0.91
*CA 911 TAX	0.23
CA SALES TAX MARIPOSA	0.32
*UNIV LIFE LN TEL SVC SRCH	0.73
*CHCF-A	0.11
*STATE REGULATORY FEE	0.06
*COMM DEV FUND DEAF/DSBLD	0.15
*CHCF-B	0.00
*CA TELECONNECT FUND	0.28
*CASF	0.14
Current Charges	\$145.96

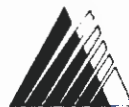
Total Amount Due

\$145.96

0118 - 742T

*** DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT ***

SIERRA TELEPHONE
PO BOX 219
OAKHURST CA 93644



SIERRA TEL

☐ FOR CHANGE OF ADDRESS: Please check here
and complete form on reverse. Thank you.

Account Number:

Bill Date:

April 15, 2015

Due Date:

May 4, 2015

BILL NUMBER:

MIDPINES CA 95345-9700

Remit To:
SIERRA TELEPHONE
PO BOX 219
OAKHURST CA 93644-0219



01182000002278000000145967

Balance Due - Please Remit:

\$145.96

Amount
Enclosed: \$

MONTHLY BILL FOR SERVICE

You are responsible for payment of authorized charges on your bill. Your payment is DUE when you receive your bill and becomes DELINQUENT TWENTY-TWO (22) calendar days thereafter. Failure to pay charges for basic flat rate single line service charges, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5, including all mandated surcharges and taxes (i.e. the charges designated with an * on your telephone bill) may result in a disconnection of telephone service. Other services, such as the ability to make toll calls, may be restricted if not paid. Optional services may be discontinued. Other action to collect unpaid accounts may also be taken. If your service is disconnected for non-payment, you must pay the delinquent amount and a charge to reconnect your service. You may also be required to pay a deposit.

You may make a payment by:

- (a) Paying in person at a Sierra Telephone Business Office or at the Sierra Tel Business Center. Cash, check, money order, debit cards, and credit cards are accepted.
- (b) Mailing a check or money order to: Sierra Telephone, Post Office Box 219, Oakhurst, California 93644-0219.
- (c) Depositing your payment in the drive through payment drop box in front of one of our Business Office locations or in the deposit box located at the front door of each Business Office.
- (d) Enrolling in an Automatic Payment "AutoPay" Option utilizing a bank or credit union checking account or valid credit card account.
- (e) Contacting the Business Office and authorizing a one-time debit card, credit card, or electronic check (eCheck) payment.
- (f) Visiting our website at www.sierratelephone.com to make an online electronic payment. One-time and Automatic Payment "AutoPay" options are available.

All of the above options are available to the customer without charge by Sierra Telephone; however the bank, credit union, credit card vendor, or debit card vendor may charge a fee.

Business Office locations and contact information can be found in the Sierra Telephone directory or on the website.

RULE REGARDING DISPUTED BILLS

Should you question this bill, please request an explanation from the utility by calling the telephone number on the front of your bill. If you thereafter believe you have been billed incorrectly, send the bill and a statement supporting your belief that the bill is not correct to:

CALIFORNIA PUBLIC UTILITIES COMMISSION
CONSUMER AFFAIRS BRANCH
505 VAN NESS AVENUE
SAN FRANCISCO, CALIFORNIA 94102-3214

To avoid having your service disconnected if the bill has not been paid, enclose a deposit for the amount of the bill made payable to the California Public Utilities Commission (CPUC). The commission will review the basis of the billed amount, communicate the results of the review to the parties and make disbursement of the deposit. The commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of service, general level of rates, pending rate applications, directory advertisements, and nonregulated products and services. If you have a complaint you cannot resolve with us, write The California Public Utilities Commission at Consumers Affairs Branch at the above address or at a . consumer-affairs@cpuc.ca.gov or call:

1-800-649-7570 (TOLL FREE CALL) OR 1-415-703-1170 (DIRECT DIAL)
1-800-229-6846 (TDD/TTY for the speech and hearing impaired)

If your complaint concerns interstate or international calling, write the Federal Communications Commission (FCC), Consumer and Governmental Affairs Bureau (CGB), 445 12th Street SW Washington, DC 20554-0005, or at fccinfo@fcc.gov, OR call 1-888-225-5322 or TDD/TTY 1-888-835-5322. Note: the CPUC handles complaints of both interstate and intrastate unauthorized carrier charges ("slamming"). The California Consumer Protection Rules are available online at www.cpuc.ca.gov.

NEW BILLING ADDRESS

ADDRESS: _____

CITY/ST: _____ ZIP CODE: _____ - _____

TELEPHONE: (_____) _____ - _____

SIGNATURE: _____



For All Billing Inquiries, call 1-209-966-3636

Account Number: [REDACTED]

Account Name: [REDACTED]

Due Date: May 4, 2015

Visit our website at www.SierraTel.com

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FOR ALL BILLING INQUIRIES
OAKHURST 559-683-4611 MARIPOSA 209-966-3636
TOLL FREE 1-877-658-4611

FEDERAL UNIVERSAL SERVICE CHARGE

SIERRA TELEPHONE CUSTOMERS:

EFFECTIVE APRIL 1, 2015, THE AMOUNT OF THE FEDERAL UNIVERSAL SERVICE CHARGE (FUSC) INCREASED AS A RESULT OF AN INCREASE IN THE FEDERAL COMMUNICATIONS COMMISSION'S (FCC) UNIVERSAL SERVICE FUND CONTRIBUTION FACTOR FROM 16.8% TO 17.4%. THE NEW FUSC AMOUNT IS CALCULATED BY MULTIPLYING SIERRA TELEPHONE INTERSTATE ACCESS SERVICE CHARGES BY THE FCC'S UNIVERSAL SERVICE CONTRIBUTION FACTOR. THE FEDERAL UNIVERSAL SERVICE FUND PROGRAM IS DESIGNED TO HELP KEEP LOCAL TELEPHONE SERVICE RATES AFFORDABLE FOR ALL CUSTOMERS, IN ALL AREAS OF THE UNITED STATES.

SIERRA TELEPHONE
OAKHURST 559-683-4611 MARIPOSA 209-966-3636
TOLL FREE 1-877-658-4611

FEDERAL UNIVERSAL SERVICE CHARGE

SIERRA TEL LONG DISTANCE CUSTOMERS:

EFFECTIVE APRIL 1, 2015, THE AMOUNT OF THE FEDERAL UNIVERSAL SERVICE CHARGE (FUSC) INCREASED AS A RESULT OF AN INCREASE IN THE FEDERAL COMMUNICATIONS COMMISSION'S (FCC) UNIVERSAL SERVICE FUND CONTRIBUTION FACTOR FROM 16.8% TO 17.4%. THE NEW FUSC AMOUNT IS CALCULATED BY MULTIPLYING SIERRA TEL LONG DISTANCE INTERSTATE AND INTERNATIONAL LONG DISTANCE CHARGES BY THE EFFECTIVE FEDERAL COMMUNICATIONS COMMISSION'S (FCC) FEDERAL UNIVERSAL SERVICE CONTRIBUTION FACTOR OF 17.4%. THE FEDERAL UNIVERSAL SERVICE FUND PROGRAM IS DESIGNED TO HELP KEEP LOCAL TELEPHONE SERVICE RATES AFFORDABLE FOR ALL CUSTOMERS, IN ALL AREAS OF THE UNITED STATES.

SIERRA TEL LONG DISTANCE
OAKHURST 559-683-4611 MARIPOSA 209-966-3636
TOLL FREE 1-877-658-4611

Current Telephone Service

Non-Payment of charges noted with an asterisk (*) may result in disconnection of your local telephone service.

Telephone No. [REDACTED]

Monthly Charges

Service	Qty	Amount	Total
---------	-----	--------	-------

Charges for 04/15/15-05/14/15 - 1 MONTH

Charges billed on behalf of SIERRA TEL LONG DISTANCE - -

Monthly Charges

Service	Qty	Amount	Total
---------	-----	--------	-------

Charges for 04/15/15-05/14/15 - 1 MONTH

Subtotal Monthly Charges

\$29.59

Other Charges & Credits

Description	Qty	Amount	Total
-------------	-----	--------	-------

Charges billed on behalf of SIERRA TEL BUSINESS SYSTEMS

Subtotal Other Charges & Credits

\$25.00

The company you have chosen for your interLATA calls (long distance calls outside your local toll calling area) is SIERRA TEL LONG DISTANCE

The company you have chosen for your intraLATA calls (long distance calls inside your local toll calling area) is SIERRA TEL LONG DISTANCE

Government Fees and Taxes**Total**

*FEDERAL TAX		0.91	
*CA 911 TAX		0.15	
*UNIV LIFE LN TEL SVC SRCH		0.49	
*CHCF-A		0.07	
*STATE REGULATORY FEE		0.04	
*COMM DEV FUND DEAF/DSBLD		0.10	
*CHCF-B		0.00	
*CA TELECONNECT FUND		0.19	
*CASF		0.09	

Subtotal Government Fees and Taxes

\$2.04

Total

\$56.63

Current Long Distance Charges

Telephone No. [REDACTED]

SIERRA TEL LONG DISTANCE

Calling Plan [REDACTED]

Seq #	Date Time	Number	Location	Period		Charge	Total
				Type	Min		

Total ONE RATE PLAN INTER

12.70

ONE RATE PLAN INTRA


SIERRA TEL

For All Billing Inquiries, call 1-209-966-3636

Account Number: [REDACTED]

Account Name: [REDACTED]

Due Date: May 4, 2015

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[REDACTED]

	12.00	1.20	1.20
Total			1.20
Total Calling Plan			13.90
SIERRA TEL LONG DISTANCE Subtotal	139:00		13.90
*CA 911 TAX			0.08
FCC UNIVERSAL SERVICE FUND			0.64
Total SIERRA TEL LONG DISTANCE Charges			14.62

*UNIV LIFE LN TEL SVC SRCH	0.24
*CHCF-A	0.04
*STATE REGULATORY FEE	0.02
*COMM DEV FUND DEAF/DSBLD	0.05
*CHCF-B	0.00
*CA TELECONNECT FUND	0.09
*CASF	0.05

Current Internet Service

Internet ID [REDACTED]

Monthly Charges

Service	Qty	Amount	Total
<i>Charges for 04/15/15-05/14/15 - 1 MONTH</i>			
<i>Charges billed on behalf of SIERRA TEL INTERNET</i>			
STI DSL PREMIUM	1	69.95	69.95

Subtotal Monthly Charges **\$73.90**

Government Fees and Taxes

CA SALES TAX MARIPOSA	Total
	0.32

Subtotal Government Fees and Taxes **\$0.32**
Total **\$74.22**

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Current_Current

Input

Street [REDACTED] Midpines State CA Zip 95345

Benchmark Public_AR_Current (4)

Vintage Current_Current (4)

Matched Address

Coordinates

Tiger Line Id

Address Components

From Address

To Address

PreQualifier

PreDirection

PreType

Street Name

SuffixType

SuffixDirection

SuffixQualifier

City MIDPINES

State CA

Zip 95345

Geographies

Counties

OID 27590409654202

STATE 06

FUNCSTAT A

NAME Mariposa County

AREAWATER 36268140

LSADC 06

CENTLON -119 9059401

BASENAME Mariposa

INTPTLAT +37.5700335

COUNTYCC H1

MTFCC G4020

COUNTY 043

GEOID 06043

CENTLAT

INTPTLON

AREALAN

COUNTYN

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OBJECTID 1460

Census Tracts

OID 207903717131240

STATE 06

FUNCSTAT S

NAME Census Tract 1 01

AREAWATER 12286810

LSADC CT

CENTLON -120 1125563

BASENAME 1.01

INTPTLAT +37 5593266

MTFCC G5020

COUNTY 043

GEOID 06043000101

CENTLAT +37 5544409

INTPTLON -120 1610355

AREALAND 451177646

TRACT 000101

OBJECTID 24492

2010 Census Blocks

BLKGRP 1

OID 210403971395579

FUNCSTAT S

STATE 06

AREAWATER 3163

NAME Block 1047

SUFFIX

LSADC BK

CENTLON -119.9263132

LWBLKTP B

BASENAME 1047

BLOCK 1047

INTPTLAT +37 5364557

MTFCC G5040

COUNTY 043

GEOID 060430001011047

CENTLAT +37 5379028

INTPTLON -119 9256205

AREALAND 3515952

OBJECTID 6333901

TRACT 000101

States

OID 2749018475066

STATE 06

FUNCSTAT A

NAME California

AREAWATER 20482742710

LSADC 00

CENTLON -119 5277380

STUSAB CA

BASENAME California

INTPTLAT +37 1551773

MTFCC G4000

STATENS 01779778

DIVISION 9

GEOID 06

CENTLAT +37 1547250

INTPTLON -119 5434183

REGION 4

AREALAND 403484332780

OBJECTID 1

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